



Policy, Regulations and Procedures  
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## MOHAWK SELF INSURANCE PROGRAM

### Mission Statement

Mohawk Self Insurance program is here to ensure a safe and healthy work environment for employers and employees working on Mohawk Territory by providing financial and social benefits.

### Introduction

Mohawk Self Insurance is very unique and is the only known workers compensation program available on any First Nations in Canada. The purpose of MSI is to provide a better quality of life for the employees, both Native and Non-Native by ensuring that all entrepreneurs have proper workers compensation coverage for their workers in the event of an on-the-job injury/accident/death.

## MOHAWK SELF INSURANCE ELIGIBILITY

- 1.1. All Kahnawà:ke workers are covered under this program. All Quebec workers in Kahnawà:ke are covered under CNESST. All premiums and reporting is done through MSI.
  - 1.1.1. All companies. Businesses, organizations in Kahnawà:ke must register with MSI, please contact the MSI office. There is a \$100 deposit upon registration.
  - 1.1.2. All companies, who have employees which are not the owner operator must have MSI as it is mandatory for employees. Coverage for self-employed owner operators MSI is optional but they will not be covered for any on the job injuries or illnesses if premiums were not paid for themselves.
- 1.2. Mohawk Self Insurance coverage is in effect at any jobsite of the Kahnawà:ke Employer as long as it is within the province of Quebec. Employees are covered whether they work in the office or remotely (telework from home) and the injury is incurred through the course of their work. Under no circumstances does Mohawk Self Insurance provide coverage for private contractors for any prolonged work outside the Territory, and special permission is required from Mohawk Self Insurance prior to any off Territory work for all organizations.
- 1.3. Kahnawà:ke workers who employ remote workers outside of the province of Quebec will have to enroll their company and pay the premiums for said employees to the Workman's Compensation Authority who has the jurisdiction for that worker.
- 1.4. Non-local contractors performing works in the territory of Kahnawà:ke are to provide "Attestation du Conformité" from CNESST. Local Kahnawà:ke contractors providing services to MCK and or EDC organizations must be listed at the Kahnawà:ke Labor Office (KLO) as a recognized business and provide to the owners and project manager proof of Mohawk Self Insurance
  - 1.4.1. All contractors performing works under the MCK housing departments programs are obligated to participate and pay premiums to MSI for the safety and benefits of their workers. This includes but not limited to, RRAP, emergency repairs, new home construction, renovations, Caisse Populaire loan new construction. Any contract works for housing department.

## WHAT IS COVERED

- 1.5. All personal injuries 'arising out of' or 'in the course of' employment is covered under the program. As well, the program covers occupational illness/disease, meaning, an illness/disease contracted out of or in the course of work and characteristics of that work or directly related to the risk's peculiar to that work, provided that the worker can demonstrate a relationship between the illness and the work, or the risk of the work.

## PROGRAM FRAMEWORK: MOHAWK SELF INSURANCE HAS 4 (four) MAJOR COMPONENTS:

- 1.6. **Program administration:** providing funding for services through assessments:
- 1.7. **Rehabilitation & Compensation:** compensating workers who suffer a work-related injury, providing medical assistance and rehabilitation for workers who suffer permanent physical and mental impairment. Offer job modifications, re-training, new job opportunities.
- 1.8. **Safe Maternity Experience Program**
- 1.9. **Prevention:** by promoting occupational Safety and Health, assisting workers and employers to create a health risk free work environment and inspecting worksites; this service is provided by the Kahnawà:ke Occupational safety and health office located at Kahnawà:ke Labor Office.

## EXCLUSIONS (MOHAWK SELF INSURANCE WILL NOT PAY BENEFITS)

- 1.10.** Payment will not be paid under this program, for expenses or charges incurred for any of the following:
- 1.10.1. Any portion of the charge of services in excess of the reasonable and customary charge for an accidental bodily injury or occupational illness/disease of the same nature and severity in the locality where the service is provided.  
An accidental bodily injury or an occupational illness/disease due to or resulting from:
    - 1.10.1.1. The hostile action of any armed forces:
  - 1.10.2. Participation in a riot or civil commotion, or in the commission or attempted commission of a criminal offence.
  - 1.10.3. Bodily injury sustained while performing an act or thing pertaining to any occupation or employment for wage or profit, other than for the employer.
  - 1.10.4. Bodily injury resulting from suicide attempt while sane or insane or.
  - 1.10.5. Bodily injury resulting from negligent or reckless action by neglecting to follow safety rules or neglecting to use the proper safety equipment.
  - 1.10.6. Bodily injury sustained while under the influence of illicit drugs and or alcohol.

## TERMS

### 1.11. Commencement of Coverage

- 1.11.1. A worker other than a self-employed worker is covered, the day he/she starts work for the employer.
- 1.11.2. A self-employed person is only covered if a premium has been paid to Mohawk Self Insurance

### 1.12. Individual Termination for a worker (Self Employed):

A worker will cease to be covered on the earliest of the following dates:

- 1.12.1. The date of termination employment and by notification to MSI
- 1.12.2. On the 68<sup>TH</sup> birthday of the worker
- 1.12.3. The date of termination of the program

### 1.13. Fines, Penalties and Premium Rate Increases

- 1.13.1. The safety and Health Inspector has the authority to impose fines and recommend to the Director of the Kahnawà:ke Labor Office, to raise an employer's premiums if the inspector finds that the safety regulations are not followed and or are continually in non-conformity. The fine and /or premium increase will be determined by the safety and Health Inspector and will remain in effect for three months and/or until the necessary corrections are made, if the employer does not comply with the inspector's request within the specified time. The incident will be recorded and may affect the next year's assessment and premiums.

### 1.14. Administrative Penalties

- 1.14.1. Interest charges of 1.5% per month will be instituted for late accounts, commencing the day after the due date specified on the premium letter.
- 1.14.2. Interest charges of 1.5% per month will also be applied when timesheets are not submitted according to the identified due date stipulated in the Policy.

### 1.15. Minimum Policy Requirement (Volunteers)

- 1.15.1. Effective May 1, 2023, the minimum wage rate is \$15.25 per hour or \$610.00 per week based on 40-hour work week. Subject to change every May. Tips earnings minimum wage is \$12.20.
- 1.15.2. All volunteers must be identified in writing and submitted to the MSI office, with the location of activities, the work involved and the time that coverage is requested for.
- 1.15.3. Volunteers do not retain the right to return to work after an injury.

### 1.16. Premium Payments

- 1.16.1. Main contact person of your company/business/organization must submit a monthly timesheet/invoice. On the first (1<sup>st</sup>) of the month for the previous months work. (For example January timesheets are due by February 1)
- 1.16.2. Weeks that overlap months will fall into the following months timesheet calculations (For example, the week of January 29 to February 4 would be included in February's timesheet)
- 1.16.3. Payment options; Monthly, bi-annually, annually.
- 1.16.4. All cheques are made payable to; Mohawk Council of Kahnawà:ke
- 1.16.5. All payments must be received by the last day of the month at the Kahnawake Labor Office Building. You must have your invoice attached to the payment.
- 1.16.6. Premium payments are the sole responsibility of the employer, no deduction is to be taken from the worker's wages.

### **1.17. Data**

- 1.17.1. The employer shall furnish such information as Mohawk Self Insurance may require concerning the workers to be covered in order to calculate the premiums and to carry out the terms of the program. Mohawk Self Insurance will have the right to inspect as often as it may reasonably require all pertinent records of any participating employer.
- 1.17.2. Employer under report salary amounts or not reporting workers is an offense under the terms and conditions of the MSI policy and punishable by an increase in premiums.

### **1.18. Clerical or Mechanical Errors**

- 1.18.1. Neither clerical nor mechanical errors by the employer or Mohawk Self Insurance will: Place in force any coverage, which would not, but for such error, be in force.
- 1.18.2. If a clerical or mechanical error results in a person being incorrectly classified under the program, then such person will be classified according to the true facts. Credits or changes will be made accordingly.

### **1.19. Coordination of Benefits**

- 1.19.1. No claimant can collect from other programs at the same time, if through an investigation (which is procedure) the claimant is found to be collecting from multiple sources and not disclosing this information, Mohawk Self Insurance will immediately suspend or terminate all benefits and has the option of proceeding with collecting any and all benefits claimed under false circumstances.
- 1.19.2. Any necessary, reasonable and customary item of expense will be considered an allowable expense. If any part of it is covered under one or more of the Programs covering the person for whom the claim is made. If a program provides benefits in the form of services rather than cash payments, the reasonable and customary value of each service rendered will be both an allowable expense and benefit paid.
- 1.19.3. When a claim is made, and Mohawk Self Insurance pays first. Mohawk Self Insurance will determine its benefits as though this provision did not exist.

### **1.20. Right to Receive and Release Necessary Information**

- 1.20.1. Mohawk Self Insurance has no obligation to pay any claim unless Mohawk Self Insurance has first been provided with all the information and signed documentation Mohawk Self Insurance requires to fully assess and process the claim. Any worker claiming benefits under this program will furnish to Mohawk Self Insurance such information as may be necessary to implement this provision.
- 1.20.2. The employer has access to information on a worker file
- 1.20.3. An employer has the right of access to the workers record in respect of an employment injury suffered by a worker may require that the worker undergo an examination by the health professional designated by the employer, every time the physician in charge of the worker furnishes a report to MSI as required. The employer is responsible for the employees' travel costs for this examination.

### **1.21. Right to Recovery**

- 1.21.1. Mohawk Self Insurance has the right to recovery from any other insurance company, person or organization any payments made with respect to allowable expenses in excess of the maximum amount determined to be payable in accordance with this provision.

### **1.22. Subrogation**

- 1.22.1. Mohawk Self Insurance reserves the right to bring action to recovery any benefit paid to covered worker resulting from an accident caused by a third-party. The beneficiary accepts to transfer all his/her rights to recovery and authorize Mohawk Self Insurance to enforce such rights in his/her name.
- 1.22.2. The injured worker relinquishes his/her right to bring legal action against the employer or another worker, the family of a deceased worker relinquishes their right to bring any legal action against the employer or another worker.

### **1.23. Workers' Rights and Obligations**

- 1.23.1. Workers are required to follow the established safety regulations and report unsafe working conditions to their employers.
- 1.23.2. All injured workers are responsible to make arrangements with their employers for the continuation of their benefits, Private Pension, Group Insurance Plan for example.
- 1.23.3. It is the WORKERS responsibility to keep his/her employer informed at all times on their status, when the projected return to work date will be and/if they will be off work longer.
- 1.23.4. It is the workers responsibility to ensure that all documents are signed and submitted in a timely manner to the Mohawk Self Insurance Rehabilitation and Benefits Specialist.
- 1.23.5. Workers are required to read and sign the MSI-5 form.
- 1.23.6. By accepting MSI benefits, the claimant gives up his/her right to sue the employer or another worker for the sustained injury.

#### **1.24. Managing your disability rights and obligations**

- 1.24.1. Report occupational accidents/injuries promptly to their employer and complete the necessary reporting forms.
- 1.24.2. Provide the Mohawk Self Insurance Program administrators with all necessary medical documentation.
- 1.24.3. Take the necessary measures required for rehabilitation and obtain all necessary medical aid.
- 1.24.4. Follow the treatments prescribed.

#### **1.25. Returning to Work**

- 1.25.1. Participate in the return-to-work process.
- 1.25.2. Participate in the return-to-work team meetings.
- 1.25.3. Participate in identifying return to work options.
- 1.25.4. Provide all necessary information required for the return-to-work program.

#### **1.26. CO-workers**

- 1.26.1. Co-Workers are expected to demonstrate understanding and respect, as well as collaborate in a workers disability management and return to work, they are responsible for:
- 1.26.2. Becoming familiar with the Mohawk Self Insurance Program
- 1.26.3. Supporting colleagues returning to work.
- 1.26.4. Respecting the confidentiality of colleagues.

#### **1.27. Workers' rights.**

- 1.27.1. A worker has the right to choose his/her own physician and the healthcare establishment where he/she will receive medical care. Excluding Private pay for services clinics unless pre-Authorized by Mohawk Self Insurance. The worker may also decide to change health care provider if considered necessary.
- 1.27.2. The Physician plays a significant role since it is, he/she who decides treatments, therefore a referral is required for the following:
- 1.27.3. Issues the diagnosis, recommends the appropriate treatments and determines when the injury is stable.
- 1.27.4. Informs the worker of the condition and the fitness to return to work.
- 1.27.5. Determines whether or not a worker has the same capacities as before the accident (functional limitations) or whether the worker has sustained a permanent physical or mental impairment.
- 1.27.6. When your claim is accepted after your accident, you are entitled to receive the health services, care and treatments required for your medical condition. Mohawk Self insurance pays the hospital or clinic fees. You might have to pay certain expenses that may be reimbursed when your claim is accepted. For example; medications, pharmaceutical products, physiotherapy, occupational therapy, chiropractic treatments, orthotics, prosthetics.
- 1.27.7. In the event that Mohawk Self Insurance directs a worker to see a physician of their choice, Mohawk Self Insurance is obliged to pay the fees for the examination and for any travelling involved. A worker is obliged to go to the appointment scheduled, but the worker has the right to continue being treated by the physician of his/her choice.
- 1.27.8. Once the worker has been deemed capable of returning to work by the physician, the employer is obligated to offer the worker modified duties or other related duties as part of a successful rehabilitation. Once the worker has fully recovered, he/she should resume their original position. Should that position no longer exist, he/she has the right to work in a similar position with the equivalent salary. The employer is obligated to take back the worker.
- 1.27.9. A worker who is injured at work or victim of a work-related disease retains a priority as regards his position. Upon returning to work, if this position no longer exists, the worker may resume working for his employer in an equivalent position, with no loss of salary. If a worker is no longer able to perform the tasks related to his position because of permanent injury resulting from an accident or illness, the employer can modify his tasks or adapt his workstation accordingly. If this is not doable, the worker must be offered the first available suitable position.

#### **1.28. Enforcement of this right (return to work)**

- 1.28.1. A return to work is executed according to the collective agreement in force. If there is no collective agreement, return to work conditions will be determined by the employers Safety and Health committee. If there is no collective agreement and no committee, the worker and employer must reach an agreement in this regard. It is the duty of the employer to accept the worker back.

#### **1.29. Duration of this right**

- 1.29.1. This right can be exercised for a period of two years. The duration of this right is conditional on the employment contract not having expired.

### **1.30. What about the right to refuse to work/what is a worker's option?**

- 1.30.1. A worker has a right to refuse to perform work that would expose him or another person to danger to his health, safety or physical well-being. The worker may not exercise this right, however, if his refusal to perform the work puts the life, health, safety or physical well-being of another person in immediate danger (example, a firefighter on duty). The worker must immediately notify his or her superior (or an employer representative). Indicating the reasons for the refusal to work. He or she must notably remain on the work premises, to perform any other tasks that may be necessary.

### **1.31. Other Information on the right to refuse to work.**

- 1.31.1. In certain situations, an employer can ask another worker to replace the worker who is exercising his or her right to refuse to work. In such a case, the employer must inform the replacement worker of the workers refusal to work and the grounds thereof. This worker may then accept or refuse to perform the work in question.
- 1.31.2. A worker may not be dismissed because he or she exercises his or her right to refuse to work. The worker will continue to be paid and may in no way be penalized or punished. If an employer feels that a worker is abusing of this right, it is responsible for proving that this is the case.

### **1.32. Temporary Work assignment**

- 1.32.1. The employer is obligated to attempt in every reasonable method to reassign the worker into another position while the workers injury heals. The worker is to be paid his/her regular salary.
- 1.32.2. Even if a worker's medical treatment continues, in order to promote a return to work or rehabilitation, the employer may assign a worker to temporary work other than his/her regular job.
- 1.32.3. Any temporary work assignments must be supported and determined by the attending physician's consent. A worker will retain their regular salary or wage and the employment benefits for the duration of the temporary assignment.
- 1.32.4. Refusal to accept temporary assignments will result in termination of benefits.

### **1.33. The right to return to work.**

- 1.33.1. A worker is entitled to resume employment or a suitable employment as soon as he/she is deemed capable to return to work. However, this must be accomplished within a period of one or two years following the work stoppage.
- 1.33.2. The employer has a responsibility to take the worker back after the injury to the employee has consolidated.
- 1.33.3. Refusal to return to work for the same employer will result in termination of benefits.

### **1.34. The right to rehabilitation**

- 1.34.1. This right applies to any worker who is injured or develops a work-related disease and who retains physical or mental injuries subsequent to the accident or disease in question.
- 1.34.2. Rehabilitation aims to:
- 1.34.3. Eliminate or mitigate a worker's physical disability:
- 1.34.4. Help the worker become once again self-sufficient in performing his regular activities.
- 1.34.5. Facilitate a worker's return to work, either in his regular position or in a suitable position.

### **1.35. Accidental/medical reporting procedures**

- 1.35.1. Please note that this includes both lost time and medical aid/treatment claims.
- 1.35.2. All injury claims must be reported within (5) five days.
- 1.35.3. It is the responsibility of the employee and the employer to report any and all accidents. Not reporting an accident within the set time or reporting too late can result in denial of a claim if a proper investigation cannot be performed.
- 1.35.4. All Kahnawà:ke workers claims report to MSI and are administered by MSI. All Quebec Workers claims are also reported to MSI but administered and paid by CNESST **NEW**.

### **1.36. Work-Related Accident**

- 1.36.1. A work-related accident is when the injury or disease which occurred or from which the worker is suffering is the result of a sudden and unforeseen event during the course of employment or, in certain circumstances, while they were performing duties related to their work. Mohawk Self Insurance will determine whether the case could constitute a work-related disease, i.e., one that is typical of the employment or directly linked to specific risks.
- 1.36.2. If your employer does not concur with the claim, it shall need to set forth arguments illustrating that the workers injury or disease is not work-related. It is hence important to accurately detail the circumstances related to the work-related accident or, on the onset of work-related disease, to see a physician as soon as possible, and if possible, for the worker to immediately notify their employer of the injury that has occurred.



- 1.36.3. All accidents must be reported to the Mohawk Self Insurance office by completing the appropriate forms such reports must be submitted to the Mohawk Self Insurance Rehabilitation and Benefits Specialist, no later than 5 days after the accident. Failure to report any accident may result in denial of the claim.

### **1.37. Psychological Harassment in the Workplace**

- 1.37.1. Psychological harassment means any vexatious behaviour in the form of repeated and hostile or unwanted conduct, verbal comments, actions or gestures, that affects a worker's dignity or psychological or physical integrity and that results in a harmful work environment for the worker. Psychological harassment includes bullying and other behaviour in the form of such verbal comments, actions or gestures of a sexual nature.
- 1.37.2. A worker will generally be entitled to benefits for chronic mental stress if an appropriately diagnosed mental stress injury—as diagnosed in the most recent version of the Diagnostic & Statistical Manual (“DSM”)—is caused by a substantial work-related stressor arising out of and in the course of the worker's employment. Psychological harassment in the workplace will generally be considered a substantial work-related stressor.
- 1.37.3. Similarly, a worker is entitled to benefits for traumatic mental stress arising out of and in the course of the worker's employment. Traumatic events include but are not limited to: witnessing a fatality or horrific accident; witnessing or being the object of an armed robbery; witnessing or being the object of a hostage-taking, being the object of physical violence; being the object of a death threat.
- 1.37.4. A worker is not entitled to benefits for Chronic and traumatic mental stress caused by decisions or actions of the worker's employer relating to the worker's employment, including a decision to change the work to be performed or the working conditions, to discipline the worker or to terminate the employment.
- 1.37.5. If your employer does not concur with the claim, it shall need to set forth arguments illustrating that the worker's psychological harassment claim is not work-related. It is hence important to accurately detail the circumstances related to the work-related incident or, on at the onset of the complaint or workplace issue(s), to see a physician as soon as possible, and if possible, for the worker to immediately notify their employer of the incident that has occurred.

### **1.38. Claims/Case Management**

- 1.38.1. Mohawk Self Insurance Rehabilitation and Benefits Specialist initial file review and actions (within 24 hours of receipt)
- 1.38.2. The Mohawk Self Insurance Rehabilitation and Benefits Specialist will forward all of the earlier noted accident forms and medical information to the claim's adjudicator, as well as an absence Notification form to the employer.

### **1.39. Case Management**

- 1.39.1. The Mohawk Self Insurance Rehabilitation and Benefits Specialist will review the claim. If the injured worker is not back on modified duties the Rehabilitation and Benefits Specialist will review the medical to determine if the worker is partially disabled or totally disabled, partially disabled means the worker is capable of performing duties in some capacity.
- 1.39.2. Totally disabled means the worker is unable to perform any duties in any position.

### **1.40. Partially disabled**

- 1.40.1. The Mohawk Self Insurance Rehabilitation and Benefits Specialist will send an e-mail and telephone the employer to see if and what modified duties are available.
- 1.40.2. If directed by the employer, the Mohawk Self Insurance Rehabilitation and Benefits Specialist will contact the workers manager directly to determine what modified work is available.
- 1.40.3. The Mohawk Self Insurance Rehabilitation and Benefits Specialist or Claims Adjudicator will telephone the injured worker and inform the worker of modified duties.
- 1.40.4. If the worker refuses the offer of modified work the Mohawk Self Insurance Rehabilitation and Benefits Specialist will telephone the workers treating healthcare provider and review the offer of modified work. The Mohawk Self Insurance Rehabilitation and Benefits Specialist will attempt to telephone the treating healthcare provider at least twice in an 8-hour period. If no contact is made after 8 hours, the Mohawk Self Insurance Rehabilitation and Benefits Specialist will fax the treating healthcare provider a letter outlining the offer of modified work.
- 1.40.5. If the treating healthcare provider agrees that modified work is suitable the Mohawk Self Insurance Rehabilitation and Benefits Specialist will telephone the employer to let them know that the treating healthcare provider has agreed to the modified duties.
- 1.40.6. The employer will work with the Mohawk Self Insurance Rehabilitation and Benefits Specialist to develop a suitable modified duty program.
- 1.40.7. The Mohawk Self Insurance Rehabilitation and Benefits Specialist will contact the worker let him/her know at what time they will be expected to return to modified duties.

- 1.40.8. If the treating healthcare provider refuses to allow the worker to work modified duties, the Mohawk Self Insurance Rehabilitation and Benefits Specialist will within 12 hours of notification.
- 1.40.9. Telephone employer to advise of the situation.
- 1.40.10. Discuss the benefits of an independent medical evaluation/functional ability evaluation, if required.
- 1.40.11. Communicate with the worker by telephone.
- 1.40.12. Continue to seek modified work options with the treating healthcare provider and employer.
- 1.40.13. The Mohawk Self Insurance Rehabilitation and Benefits Specialist will notify the employer within 24 hours of receiving notice of the workers ability.

#### **1.41. Ongoing case management activities**

- 1.41.1. The Mohawk Self Insurance Rehabilitation and Benefits Specialist will maintain contact with the worker at least 1 (one) time per week while the worker is off to obtain updated status information and to monitor progression.
- 1.41.2. The Mohawk Self Insurance Rehabilitation and Benefits Specialist will continue to seek modified work options with the treating healthcare provider and employer. As soon as deemed appropriate the Mohawk Self Insurance Rehabilitation and Benefits Specialist will review a graduated return to work program with employer. Steps outlined under section modified return to work graduated return to work/return to regular work are then followed.
- 1.41.3. The Mohawk Self Insurance Rehabilitation and Benefits Specialist will recommend an independent medical examination or functional ability evaluation when it is felt that the criteria are met.

#### **1.42. Independent Medical Evaluations/Functional Capacity Evaluations**

- 1.42.1. MSI retains the right at any time to order an independent Medical Evaluation.
- 1.42.2. The Mohawk Self Insurance Rehabilitation and Benefits Specialist or claims adjudicator will recommend an independent Medical Examination (IME) or a Functional Capacity Evaluation (FCE) under the following criteria:
- 1.42.3. If the injury has exceeded normal healing times as outlined in The Medical Disability Advisor. There is insufficient medical evidence to support on-going disability Functional limitations have not been provided by the injured/ill employees Treating Healthcare Provided a second opinion is required to resolve medical or functional ability disputes.
- 1.42.4. Once the criteria are met, the Mohawk Self Insurance Rehabilitation and Benefits Specialist emails the recommendation for IME or FCE to the claim's adjudicator for approval. The Mohawk Self Insurance Rehabilitation and Benefits Specialist may also initiate an IME or FCE request by sending an e-mail to the claim's adjudicator outlining the reason for the request.
- 1.42.5. IME/FCE Approval process within 48 (forty-eight) hours of recommendation.
- 1.42.6. The Mohawk Self Insurance Rehabilitation and Benefits Specialist will approve the recommendation by responding to the claims adjudicator's request. The Mohawk Self Insurance Rehabilitation and Benefits Specialist will initiate the coordination of the IME or FCE only once approval from the claims adjudicators is received.
- 1.42.7. The Mohawk Self Insurance Rehabilitation and Benefits Specialist emails the claims adjudicator to confirm the IME/FCE within 24 (twenty-four) hours of appointment confirmation.
- 1.42.8. The Mohawk Self Insurance Rehabilitation and Benefits Specialist telephones the worker to inform of date and time of the appointment and a letter outlining the details of the appointment is forwarded via regular mail to the worker within 24 (twenty-four) hours of appointment confirmation.
- 1.42.9. The Mohawk Self Insurance Rehabilitation and Benefits Specialist prepares correspondence for the IME/FCE facility, outlining the employee's status with injury or illness as well as return to work. The Mohawk Self Rehabilitation and Benefits Specialist attaches the IME questionnaire to the correspondence sent to the IME facility with the appropriate questions checked off. The correspondence is forwarded to the IME/FCE facility at least 72 (seventy-two) hours prior to the booking date.
- 1.42.10. Upon receipt of the full IME report, usually 7-14 (seven to fourteen) days following the appointment, varies by physician. The Mohawk Self Insurance Rehabilitation and Benefits Specialist reviews the report ensuring all the questions have been answered in full. If there are unclear or unanswered issues, the Mohawk Self Insurance Rehabilitation and Benefits Specialist communicates with the Assessor to clarify the issues and obtain an addendum report. Extra charges incurred will be reviewed with the Mohawk Self Insurance Rehabilitation and Benefits Specialist prior to proceeding.
- 1.42.11. Should the worker fail to attend the scheduled appointment, the Mohawk Self Insurance Rehabilitation and Benefits Specialist will notify the claims adjudicator and they will determine the next course of action.
- 1.42.12. Mohawk Self Insurance pays fees associated with the independent medical evaluation.
- 1.42.13. The Mohawk Self Insurance Rehabilitation and Benefits Specialist and Claims Adjudicator will then submit the restriction of the return to work to the employer. Once medical advice recommending a return to the regular work or modified work is confirmed, the worker is admitted into the return-to-work program.

#### **1.43. Return to work program.**

- 1.43.1. Once medical evidence confirms that the worker is ready to return to regular work or modified work, the worker is admitted to the return-to-work program.

- 1.43.2. The goal of the return-to-work program is to provide a uniform return to work process for participants covered under the Mohawk Self Insurance on the Job Injury Program
- 1.43.3. The Mohawk Self Insurance Rehabilitation and Benefits Specialist will work with the worker, employer and treating physicians to facilitate a return to work. This will involve communicating with the worker, treating physicians/practitioners and the employer to secure information regarding updated medical status and return to work information.
- 1.43.4. The return-to-work program encompasses the restrictions, the accommodations, as well as the proposed work schedule for the injured worker once the worker is fit to return.

**1.44. Modified work:**

- 1.44.1. The Mohawk Self Insurance will notify the employer and together they will decide on the correct course of action within 24 hours of receiving notice.
- 1.44.2. The employer will direct the worker's manager to complete the modified duty program and send a copy to the worker, treating healthcare provider, and the Mohawk Self Insurance Rehabilitation and Benefits Specialist.
- 1.44.3. Once approved, the Mohawk Self Insurance Rehabilitation and Benefits Specialist and employer will determine how the modified work program will be monitored.
- 1.44.4. The Mohawk Self Insurance Rehabilitation and Benefits Specialist will contact the worker to let him/her know at what time they will be expected to return to modified duties.
- 1.44.5. When a modified duty program extends the original duration or when a modified duty program is not progressing according to program, the Mohawk Self Insurance Rehabilitation and Benefits Specialist will communicate with the physician to discuss the situation, obtain a treatment program update and prognosis for return to regular work.
- 1.44.6. Failure to accept modified work duties will result in termination of benefits.

**1.45. Graduated return to work:**

- 1.45.1. Once graduated return to work program is agreed upon, the Mohawk Self Insurance Rehabilitation and Benefits Specialist will forward a copy of the proposed program to the treating healthcare provider for approval.
- 1.45.2. The Mohawk Self Insurance Rehabilitation and Benefits Specialist will maintain telephone contact with the treating healthcare provider to ensure a prompt response.
- 1.45.3. If the treating healthcare provider does not approve the graduated return to work program, the Mohawk Self Insurance Rehabilitation and Benefits Specialist will maintain regular (at least weekly) telephone contact with the treating healthcare provider until a Program is approved.
- 1.45.4. The Mohawk Self Insurance Rehabilitation and Benefits Specialist will fax a copy of the signed graduated return to work program to employer upon receipt of same.
- 1.45.5. The Mohawk Self Insurance Rehabilitation and Benefits Specialist will maintain weekly (or as otherwise agreed upon with the employer) contact with the worker and employer to monitor the return-to-work program.
- 1.45.6. The Mohawk Self Insurance Rehabilitation and Benefits Specialist will communicate with the treating healthcare provider and the claims adjudicator required during the modified work period to modify the return-to-work program.
- 1.45.7. The employer must fully cooperate with the workers return, if in a modified return or full return to work, failure to do so may result in administrative penalties for the employer and or an increase in the premiums.
- 1.45.8. For workers who may be receiving reduced or supplemental weekly indemnity from Mohawk Self Insurance from a gradual return to work, failure to cooperate will result in suspension and/or termination of benefits.

**1.46. Return to regular work:**

- 1.46.1. Once the worker has returned to his regular work and duties, the Mohawk Self Insurance Rehabilitation and Benefits Specialist will close the file.
- 1.46.2. When a worker has returned to work, and he must attend a Doctor, appointment, therapy session or Mohawk Self Insurance ordered and arranged medical appointment, Mohawk Self Insurance shall pay the worker 100% of the workers' wages for that day. Mohawk Self Insurance will make no reimbursement if it was the employer requested medical examination.
- 1.46.3. Failure to return to work will result in termination of benefits.

**1.47. Vocational rehabilitation/labor market re-entry program**

- 1.47.1. A worker who sustains a personal injury by accident arising out of and in the course of his/her employment may be entitled to benefits under the program. Each file is determined on its own merits.
- 1.47.2. A worker shall file a claim as soon as possible within 5 (five) days after the accident that gives rise to the claim, but in no case shall he or she file a claim more than 30 (thirty) days after the accident or, in the case of an occupational disease, after the worker learns that he or she suffers from the disease. Throughout the first year after a worker is injured, the employer shall make contributions for employment benefits in respect of the worker when the worker is absent from work because of the injury. However, the contributions are required only if the employer was making contributions for employment benefits in respect of the worker when the injury occurred.

- 1.47.3. The worker continues to pay his or her contributions (example: private pension plan, group insurance) If any, for the employment benefits while the worker is absent from work.
- 1.47.4. A worker who sustains an injury is entitled to such health care as may be necessary, appropriate and sufficient as a result of the injury and entitled to make the initial choice of health professional for the purposes of this section. Mohawk Self Insurance reserves the right to challenge any medical report and send the claimant to specialist(s) for further diagnosis and professional analysis.

## Labor market Re-entry

### 1.48. Labor market re-entry

### 1.49. Labor re-entry assessment

- 1.49.1. Mohawk Self Insurance shall provide a worker with a labor market re-entry assessment if any of the following circumstances exist:
- 1.49.2. If it is unlikely that the worker will be re-employed by his or her employer because of the nature of the injury.
- 1.49.3. If the workers employer has been unable to arrange work for the worker that is consistent with the workers functional abilities and that restores the workers pre-injury earnings.
- 1.49.4. If the workers employer is not co-operating in the early and safe return to work of the worker.

### 1.50. Labor market re-entry program

- 1.50.1. Based on the results of the assessment, which may be performed by Tawatohni'saktha or other qualified labor agency. Mohawk Self Insurance shall decide if a worker requires a labor market re-entry program in order to enable the worker to re-enter the labor market and reduce or eliminate the loss of earnings that may result from the injury. The assessments consist of three types, transferable Skills, Vocational Assessment and Psycho-Vocational Assessment.
- 1.50.2. The assessment chosen is based on a number of factors including the wage earned by the injured worker. Mohawk Self Insurance may utilize the transferable skills assessment. Mohawk Self Insurance may use a Vocational or Psycho-Vocational Assessment the assigned vocational consultant has 45 (forty-five) days to meet with the worker, arrange and obtain the assessment results and submit in a report three occupations that they could potentially recommend based on the assessment results. The consultant recommends the most cost-effective reasonable option and creates a labor market re-entry program.
- 1.50.3. The Mohawk Self Insurance Rehabilitation and Benefits Specialist reviews the labor market re-entry program submitted and either approves the labor market re-entry program or requests changes. Once a labor market re-entry program is approved the vocational consultant arranges for the implementation and the worker is monitored monthly until the completion of the labor market re-entry program.
- 1.50.4. This assessment also assists in determining potential Future Economic Loss. Benefits to replace lost future income will be available to workers permanently injured. The calculation regarding future economic loss is based on 75% (seventy-five) the difference between the workers gross pay before the injury and expected gross pay after the injury. These benefits are adjusted annually for inflation up to the maximum of (three) 3%.
- 1.50.5. Suitable employment or business in deciding whether a program is required for a worker, Mohawk Self Insurance shall determine the employment or business that is suitable for the worker.
- 1.50.6. Mohawk Self Insurance shall arrange for a program to be prepared for a worker if Mohawk Self Insurance determines that the worker requires a labor market re-entry program.
- 1.50.7. The labor market re-entry program shall be prepared in consultation with, the worker and, unless Mohawk Self Insurance considers it inappropriate to do so, the workers' employer; and the workers' health practitioners if Mohawk Self Insurance considers it necessary to do so.
- 1.50.8. It is not the responsibility of Mohawk Self Insurance to provide or find the worker a job, MSI will assist the worker as much as possible.
- 1.50.9. The program shall contain the steps necessary to enable the worker to re-enter the labor market in the employment or business that is suitable for the worker.
- 1.50.10. After completion of any training, Mohawk Self Insurance will continue paying the weekly indemnity for up to (1) one year after graduation.

### 1.51. Duty to co-operate.

- 1.51.1. The worker shall co-operate in all aspects of the labor market re-entry assessment or program provided to the worker in a timely manner. Failure to do so may result in the suspension or termination in whole or in part of benefits.

## Expenses

### 1.52. Expenses

- 1.52.1. Mohawk Self Insurance shall pay such expenses related to the program as Mohawk Self Insurance considers appropriate to enable the worker to re-enter the labor market.

## Benefits Provisions

### 2. **BENEFITS PROVISIONS**

#### 2.1. **Day of injury**

- 2.1.1. All entities in Kahnawà:ke will submit their premiums to MSI for all workers, meaning both Native and Non-Native.
- 2.1.2. If the entity was previously paying directly to CNESST they will now be paying MSI.
- 2.1.3. When a Quebec Worker employed in Kahnawà:ke for a Kahnawà:ke entity, that injured worker will submit their claim to CNESST.
- 2.1.4. The employer will pay the injured worker the first 14 calendar days as per CNESST regulations, which will be reimbursed to the employer by MSI.
- 2.1.5. CNESST will deal with the injured worker directly, but CNESST must deal with the employer through MSI, CNESST is not to contact the Kahnawà:ke employer.
- 2.1.6. First 14 days: Quebec Worker in Kahnawà:ke
- 2.1.7. Jean Luc Tremblay is injured on January 5 at 09:00, he seeks medical attention. The treating physician indicates that he will be off work for 3 weeks (21 calendar days).
- 2.1.8. The employer pays him 100% of his salary for the day of the injury, no matter what time of day the injury took place. This amount is NOT reimbursable to the employer.
- 2.1.9. Jean Luc makes his claim to CNESST.
- 2.1.10. January 6 to January 19 = 14 days.
- 2.1.11. After CNESST notification to MSI, MSI will instruct the employer to pay the worker the next 14 days at the amount that is given to MSI by CNESST. MSI will immediately reimburse the employer.
- 2.1.12. CNESST will reimburse MSI these amounts at a later date.
- 2.1.13. MSI will instruct the employer to pay the injured worker for the next 14 calendar days at 90% of his NET wages. Net wages mean the workers take home pay after the mandatory Quebec deductions (QPIP, EI, QPP, Pro & Fed income taxes) the worker earns \$850.00 gross per week which is \$635.88 NET Calculation: \$635.88 divided by 7 calendar days = \$90.84 per day x 90% = \$81.76.
- 2.1.14. \$81.76 x 14 days = \$1,144.58
- 2.1.15. CNESST will continue the weekly indemnity to the injured worker as of January 20 (regardless of the claims admissibility MSI will claim this benefit back from CNESST.
- 2.1.16. THE 14 DAYS EMPLOYER PAY FIRST DOES NOT APPLY WHEN: The injury will not exceed the 14 days.
- 2.1.17. The employer is obligated to pay the injured employee 100% of the injured workers salary for the first day of the injury and make payment as usual on the day he was normally going to get paid. The employer is NOT reimbursed this amount. If the worker was scheduled to work overtime prior to the injury the employee is obligated to be paid that overtime wage as if the injury had never happened. Payment for the lost time from work on the day of the injury is not to be deducted from banked hours from the employee including but not limited to; vacation, overtime, wellness or sick and personal.
- 2.1.18. On the first day of the injury, the employer is obligated to pay the injured worker the full day's wages including benefits the day of the injury, regardless of what time of day during the regular workday the injury occurred. The injured worker is then to immediately report to Mohawk Self Insurance office and complete the necessary forms to submit and claim. The employer is to provide the forms to the injured worker and assist the injured worker in the completion of the forms. Upon verification and investigation of the injured workers claim, Mohawk Self Insurance shall commence paying the weekly indemnity payments from the second day of the injury, providing that the claim is accepted.
- 2.1.19. The injured worker is to file his/her claim directly to the Mohawk Self Insurance Office.
- 2.1.20. If a worker on an MSI disability claim returns to work and after a few hours finds that he/she must leave due to a reoccurrence or not ready to return due to the initial injury, this must be reported immediately, and within 6 (six) months of the original injury. MSI will pay the worker not the employer.
- 2.1.21. The injured worker must provide the employer and MSI with a new medical note.
- 2.1.22. Benefits are calculated on a 5 (five) day calendar system. (Example; a claimant's gross weekly salary is divided by 5 then multiplied by .75). However, during a progressive return to work schedule, indemnities are calculated based on actual work week hours. (see section 6.8.10)
- 2.1.23. Increase in salary; if a claimant was scheduled to receive a raise in income prior to or during a claim, MSI will take the new income amount and adjust the indemnity accordingly, but not to exceed the yearly maximum insurable amount.

## Denied Claim

#### 2.2. **Denied Claim**

- 2.2.1. If a claim is denied, and or a worker does not follow the proper claims procedures, does not report to his/her employer and MSI, any medical expenses received for that worker will be submitted to the employer for payment.
- 2.2.2. If the injured workers claim is denied by Mohawk Self Insurance and determined that the injured worker is not entitled to benefits, Mohawk Self Insurance will claim the benefits back from the injured worker.

## Length of Claim

#### 2.3. **Length of claim**

- 2.3.1. If a worker can no longer hold his job because of an employment injury, Mohawk Self Insurance may guarantee financial support until he/she can again hold his/her job, an equivalent job, or a suitable job. Providing that the claimant has fulfilled all his/her obligations and has cooperated. The period for financial support shall not exceed 12 (twelve) months.
- 2.3.2. A worker has been placed into a retraining program and retained into another career, upgraded his/her skills, attended vocational training, Mohawk Self Insurance will continue the weekly indemnity during the training and for a period of 1 (one) year after graduation.
- 2.3.3. The victims of an employment accident or occupational disease may be entitled to an income replacement benefit, and, if applicable, compensation for bodily injuries. If a worker's death results from an employment accident or occupational disease, his/her dependents are entitled to compensation. The dependents include the spouse, dependent children and any other person with an economic dependence link with the worker.
- 2.3.4. Income replacement Benefits are payable up to the age of 68.
- 2.3.5. On the 65<sup>th</sup> (sixty fifth) birthday of the injured worker the income replacement is reduced by (twenty-five) 25%.
- 2.3.6. On the 66<sup>th</sup> (sixty sixth) birthday of the injured worker the income replacement is reduced by (fifty) 50%.
- 2.3.7. On the 67<sup>th</sup> (sixty seventh) birthday of the worker the income replacement is reduced by (seventy-five) 75%.
- 2.3.8. On the 68<sup>th</sup> (sixty-eight) birthday of the injured worker the income replacement is terminated.
- 2.3.9. All benefits will cease when the injured worker is able to return to work.
- 2.3.10. All benefits will cease when the worker dies before age 68 (sixty-eight).
- 2.3.11. The MSI indemnity will be reduced by 25% from the 65<sup>th</sup> birthday of the injured worker, by 50% from their 66<sup>th</sup> birthday and by 75% from their 67<sup>th</sup> birthday.
- 2.3.12. Notwithstanding section 2.3.11, if the worker is injured at 64 years of age, the MSI indemnity will be reduced by 25% for the second year following the date of the beginning of the disability, by 50% for the third year and by 75% for the fourth year.
- 2.3.13. If the injured worker receiving income replacement benefits dies before the age of 68 (sixty-eight) his/her spouse is entitled to the income replacement for 3 (three) months from the date of death, then terminates.

## Absence from work for medical reasons

### 2.4. Absence from work for medical reasons

- 2.4.1. When a worker has returned to work but must leave work to attend a Physician's appointment, Physiotherapy or other Physician approved treatment, the employer is obligated to pay the employee 100% of his wages for the time that was absent.
- 2.4.2. The employer can request reimbursement for the wages paid to the worker for a physician ordered appointment. However, the employer will not be reimbursed if it was the employer that initiated the appointment to the physician.

## TWO JOBS

- 6.4.3. When an injured worker has more than one job, MSI will pay benefits on the higher paying of the two jobs, if he cannot perform both jobs, as well as any bonuses, overtime, if the injured worker can provide written verifiable proof from his/her employer. But not to exceed the yearly maximum insurable.
- 6.4.4. If the injured worker can carry on only one of his jobs, his gross income is the income he earns from that job and the minimum wage does not apply.
- 6.4.5. Where the worker is injured at one job, that employer will be assessed any costs that are associated with the injury.
- 6.4.6. In all cases MSI MUST be informed of any other jobs or any other income, failure to do so will result in benefits termination and possible insurance fraud charges.

## Indexation

### 2.5. Annual Indexation (CPI)

- 2.5.1. The income replacement indemnity is revalorized each year at the anniversary date of the start of the worker's disability preventing him from performing his work. Annual re-evaluation according to CPI (Consumer Price Index).

## Reduction, Suspension or termination of Benefits

### 2.6. Reduction, suspension or termination of benefits

- 2.6.1. Every claimant is required to sign a statement to the effect that he/she fully understands their role and responsibilities.
- 2.6.2. Mohawk Self Insurance may suspend the payment of an indemnity if the worker/beneficiary:
  - 2.6.2.1. Provides false information.
  - 2.6.2.2. Refuses or neglects to produce the information Mohawk Self Insurance requires or to give the authorization necessary for obtaining it.
  - 2.6.2.3. Refuses to cooperate with Physicians/Mohawk Self Insurance.
  - 2.6.2.4. Clandestinely works and does not report it to Mohawk Self Insurance.
  - 2.6.2.5. Interferes with or neglects the physician's medical advice.
  - 2.6.2.6. Refuses medical treatments.
  - 2.6.2.7. Refuses Physiotherapy
  - 2.6.2.8. Makes him/herself unavailable to physicians and/or Mohawk Self Insurance.



- 2.6.2.9. Neglects or refuses to avail him/her of the rehabilitation measures prescribed in their personal rehabilitation.
- 2.6.2.10. Conduct or activities that would prolong the healing process.
- 2.6.2.11. Goes away on a vacation without prior written approval from MSI and Physician in charge.
- 2.6.2.12. Refuses work offered to him/her.
- 2.6.2.13. Refuses to return to the same employer.
- 2.6.2.14. Does not comply with instructions **in a prompt** manner. (no more than two days)
- 2.6.2.15. Collects from another insurance plan, group insurance, S.A.A.Q., CSST welfare etc.
- 2.6.2.16. Derives income from any other source than Mohawk Self Insurance, upon receipt of a tip, report or notification from a person other than the worker, reporting that claimant is working and/or receiving other income. The identity of the information shall not be divulged.
- 2.6.2.17. Returns to work prior to medical release of his/her Physician.
- 2.6.2.18. An injury arising solely because of the gross and willful negligence of the worker.
- 2.6.2.19. Injured while under the influence of drugs or alcohol.
- 2.6.2.20. Making an injury that did not happen at work, look, or state that it happened at work.
- 2.6.2.21. Claimants may be requested to supply Mohawk Self Insurance signed and stamped Court Declaration attesting to the fact that they are not receiving money from another source.
- 2.6.2.22. One day's value of weekly indemnity will be deducted for each medical/re-habilitation/training or any other activity/appointment that was scheduled to occur and was not attended without valid reason. After 2 missed appointments without just cause, all benefits will be suspended pending an appeal from the claimant.
- 2.6.2.23. Incarceration
  - 2.6.2.23.1. During the period before and after the imprisonment the salary of the worker is established by his or her work contract or the months before the accident. Whichever is the higher amount. However, during the time that the worker is in prison the salary is based on minimum wage.  
Treatments:  
The worker can be seen by the doctor at the prison. And be able to do physio and \ or occupational therapy. If it is determined that a second opinion (by our physician) is needed. The prison may let the worker out while being accompanied if in minimum detention.  
However, if the worker does not make themselves available to participate in the process of re-adaptation/physio, the indemnities can be suspended.
  - 2.6.2.23.2. A claimant cannot refuse to attend an employer initiated independent medical evaluation, cooperation is paramount, noncompliance will result in suspension and or termination of MSI benefits.

## Pre-existing injuries

### 2.7. Pre-existing injuries

- 2.7.1. MSI will consider a pre-existing injury that has been aggravated under working conditions as an employment injury within the accepted meaning of an MSI admissible injury. This will be treated on a case-by-case basis. The employer will be charged for any expenses, meaning the costs will go onto their record.

## Compensation amounts

### 2.8. Compensation amounts

- 2.8.1. MSI pays a weekly indemnity to a student aged less than 18 years who suffers an employment injury during the course of a training period who is not getting paid under the responsibility of an educational institution where he/she is pursuing his/her studies.
- 2.8.2. Weekly Indemnity for student. **\$121.00**
- 2.8.3. Weekly indemnity for a child concerned by voluntary or alternative measures **\$121.00**.
- 2.8.4. MSI pays a weekly indemnity to a child who executes tasks, renders a service to the community or acts as a trainee, with or without pay, under voluntary measures taken pursuant to the Youth Protection Act or alternative measures taken under the young offenders Act, or in execution of a decision rendered by the Courts under one of a such Acts or the Code of Penal Procedure.
- 2.8.5. ~~MSI also will cover "Compensatory Measures" providing the work performed in Kahnawà:ke exceeds five consecutive days.~~
- 2.8.6. The benefit paid is 75% of the worker's gross earnings/income. The gross income taken into consideration may not exceed the maximum yearly insurable earning, which is set at **\$91,000.00 for 2023-2024**
- 2.8.7. The employer will pay for the first day, and then Mohawk Self Insurance will continue payment.
- 2.8.8. Annual maximum insurable earnings: **\$91,000.00 (January 2023)**
- 2.8.9. Weekly maximum insurable earnings: **\$1,750.00**
- 2.8.10. When a worker has returned to work on a graduated schedule (meaning working 3 days for the employer and 2 days on Mohawk Self Insurance Benefits, the worker will receive 75% of his gross weekly remaining salary.  
For example: A worker earns \$800 per week based on 40 hours. He works three days and Mohawk Self Insurance pays the worker for the other two days. That worker would earn (\$800 divided by 5 days=\$160x3days=\$480) from his employer, and (\$800 divided by 5 days =\$160 per day x 75%=\$120 per day x 2 days =\$240) from Mohawk Self Insurance.
- 2.8.11. Annual minimum insurable earnings: **\$31,720.00**

2.8.12. Minimum Wage for 2023 = \$15.25 per hour = \$610.00 per week

## Bodily injury

### 2.9. Compensation for bodily injuries

- 2.9.1. If it happens that a worker's physical or psychological integrity is permanently injured following an employment accident or occupational disease. He/she may be entitled to a lump sum payment for bodily injuries. The amount of this compensation varies according to the percentage of physical or psychological integrity injury and according to the victim's age at the time of the injury. This is to be determined by the Physician.
- 2.9.2. The right for bodily injury compensation is NOT offered in the case of death.
- 2.9.3. A worker who suffers a work-related accident or disease and who sustains permanent physical or mental impairment is entitled to compensation for bodily injury that takes into consideration:
  - 2.9.4. Anatomico-physiological deficit (degree of severity of the disability).
  - 2.9.5. Physical disfigurement.
  - 2.9.6. Suffering and loss of enjoyment of life where applicable as determined by the physician or specialist and as per Bareme des Dommages Corporale and IRSST scale.

## Calculating the amount of the indemnity

### 2.10. Calculating the amount of the indemnity

- 2.10.1. The amount of the indemnity is calculated by multiplying the percentage of permanent impairment by the amount in the chart, based on the age of the person involved when the injury occurred (see chart).
- 2.10.2. (Example) John, 34-year-old worker who suffers a back injury as a result of a **2023** work-related accident. He has a permanent impairment of 2.2%. The compensation for bodily injury in this case would be **\$2,272.75**.
- 2.10.3. The amount for D.A.P. is calculated using the age of the worker at the time of the injury and the year that the injury occurred, for example the injury occurred in 2018, and then the 2018 injury chart will apply.
- 2.10.4. The **2023** calculation is as follows: **2.2% x \$103,307 = \$2,272.75**

## Chart

### 2.11. Chart for calculating the amount of the indemnity.

Age	Amount	Age	Amount	Age	Amount
18-	\$ 124,497	34	\$ 103,307	50	\$ 82,118
19	\$ 123,175	35	\$ 101,979	51	\$ 80,795
20	\$ 121,850	36	\$ 100,660	52	\$ 79,465
21	\$ 120,525	37	\$ 99,334	53	\$ 78,140
22	\$ 119,198	38	\$ 98,014	54	\$ 76,815
23	\$ 117,878	39	\$ 96,686	55	\$ 75,494
24	\$ 116,554	40	\$ 95,366	56	\$ 74,167
25	\$ 115,230	41	\$ 94,035	57	\$ 72,845
26	\$ 113,907	42	\$ 92,713	58	\$ 71,518
27	\$ 112,582	43	\$ 91,390	59	\$ 70,196
28	\$ 111,257	44	\$ 90,065	60	\$ 68,872
29	\$ 109,932	45	\$ 88,738	61	\$ 67,542
30	\$ 108,606	46	\$ 87,411	62	\$ 66,222
31	\$ 107,279	47	\$ 86,534	63	\$ 64,897
32	\$ 105,956	48	\$ 84,772	64	\$ 63,572
33	\$ 104,633	49	\$ 83,445	65+	\$ 62,252

## Minimum Indemnity

2.12. Minimum Indemnity in the event of an anatomico-physiological deficit (DAP) \$ 1,244.00



## CPI

### 2.12.1. 2023 CPI is 6.5%

## In case of death of a worker

### 2.13. In the case of the death of a worker

### 2.14. Compensation paid to deceased workers family.

- 2.14.1. When an employment accident or occupational disease leads to death of a worker, his/her dependents may be entitled to compensation. The dependents are the spouse, minor children, and adult children younger than 25 (twenty-five) studying full-time or disabled, as well as any other person with an economic dependence link with the worker.

### 2.15. Spouse

- 2.15.1. The spouse receives compensation equal to (fifty-five) 55% of the income replacement benefit to which the worker would have been entitled on the date of his/her death. This compensation is temporary. It is paid as a weekly indemnity for a period of one to three years according to the spouse's age on the date of the workers death.
- 2.15.2. Mohawk Self Insurance also pays the spouse a lump sum that is based on the workers annual gross earned income at the time of his/her death and considers the maximum annual insurable amount. This has no impact on the Québec pension program benefits to which the spouse may be entitled.
- 2.15.3. Furthermore, Mohawk Self Insurance pays a compensation for funeral expenses and a lump sum payment for the immediate expenses resulting from the worker's death.
- 2.15.4. The spouse is a person who, on the date of the death, is either married to the worker and lives with him/her or lives and has lived as a husband and wife with him/her for at least three years, or one year if a child was born or is to be born of their union and is publicly known as his/her spouse.

## Minor and Adult Children

### 2.16. Minor Child and Adult Child

- 2.16.1. A minor child receives a monthly pension until he/she reaches legal age. This pension is indexed annually. At age 18 (eighteen) if he/she is still studying, he/she receives a lump sum payment.
- 2.16.2. The adult child younger than 25 (twenty-five) on the date of the worker's death who studies full-time may be entitled to a lump sum payment.

## Other dependents

### 2.17. Other Dependents

- 2.17.1. The other dependents may be entitled to a lump sum payment that varies according to their age and the percentage of their needs that were met by the worker at the time of his/her death.

## Disability

### 2.18. Disability

- 2.18.1. If the dependents entitled to compensation are disabled at the time of the worker's death, special terms and conditions may apply.

### 2.19. Income Replacement Indemnity

- 2.19.1. Mohawk Self Insurance provides a benefit if a worker becomes totally disabled from performing their job duties secondary to a workplace accident or an occupational disease/illness. The worker will qualify for this benefit if they present proof of claim acceptable to Mohawk Self Insurance that:
- 2.19.2. The worker has become totally disabled (worker is unable to perform the essential tasks of their own occupation).
- 2.19.3. The worker has been following appropriate treatment for the disability since its onset MSI is NOT responsible for the payment of an injured worker's benefits, this is the responsibility of the employer, and the injured worker must make arrangements with his/her employer for the continuation of the benefit payments.
- 2.19.4. Indemnities paid under this policy are unassignable, unseizable and nontaxable except the income replacement indemnity, up to 50% of which is seizable for alimentary debts.

### 2.20. Mohawk Self Insurance indemnities are based on 75% of the gross earnings. Indemnities not taxable and cannot exceed the maximum insurable earnings.

### 2.21. Lump sum indemnity to the spouse of a deceased worker.

- 2.21.1. The age of the spouse at the time of the workers death x Factor x Gross annual wages of the worker at the time of death.
- 2.21.2. Example: A worker whose death is cause by an occupational accident, earning \$50,000 a year at the time of his death, who's spouse was 33 (thirty-three) years old at the time of his death would be entitled to  $\$50,000 \times 2.5 = \$125,000.00$ . The minimum amount is **\$124,497** and the maximum amount of **\$273,000.00**

2.21.3. Age		Factor	
24 under	2.00	50 to 54	2.50
25 to 29	2.25	55 to 59	2.25
30 to 34	2.50	60	2.00
35 to 39	2.75	61	1.80
40 to 44	3.00	62	1.60
45 to 49	2.75	63	1.40
64	1.20	65 or over	1.00

## Temporary indemnity to the spouse of a deceased worker

### 2.22. Temporary-indemnity to the spouse of a deceased worker

- 2.22.1. The spouse may be entitled to a temporary weekly indemnity of (fifty-five) 55% of the weekly indemnity the worker would have been entitled too had he not died, for a period of 1 to 3 (one to three) years depending on her age at the time of the workers death.
- 2.22.2. Example; A worker whose death is cause by an occupational accident, earning \$50,000 a year at the time of his death, and who's spouse was 33 years old at the time of his death would be entitled to  $\$50,000 \times 75\% \times 55\% = \$20,625$  divided by 52 weeks= $\$396.63$  per week for three years.

Age	Period
34 or under	1 year
35 to 44	2 years
45 to 54	3 years
55 or over	2 years

- 2.22.3. Maximum monthly amount **\$ 2,840.89**
- 2.22.4. Minimum lump-sum amount **\$ 124,497.00**
- 2.22.5. Maximum lump-sum amount **\$ 273,000.00**
- 2.22.6. Maximum lump-sum amount in the event of disability **\$ 273,000.00**
- 2.22.7. The minor children of a worker with no spouse at the time of his or her death are also entitled to a lump-sum indemnity. The indemnity is divided equally among the minor children, the children who are over the age of the majority but under age 25 and are full-time students, and the children over the age of majority for whom the worker was paying more than 50% of the costs at the time of his or her death.
- 2.22.8. Monthly amount paid until the child reaches the age of majority. **\$624.00**
- 2.22.9. Lump-sum amount paid if the child, after reaching the age of majority, is a full-time student **\$22,415.00.**
- 2.22.10. Lump-sum amount paid if the child, after reaching the age of majority, is disabled and entitled to an indemnity pursuant to other legislation. **\$22,415.00.**
- 2.22.11. Lump-sum amount paid if the child, after reaching the age of majority, is disabled and not entitled to an indemnity pursuant to other legislation. **\$124,497.00.**
- 2.22.12. Minimum lump-sum amount paid if the worker has no spouse at the time of his or her death **\$124,497.00.**

## Compensation paid to a child of full age

### 2.23. Compensation paid to a child of full age.

- 2.23.1. A child of full age who is less than 25 (twenty-five) years old at the time of the worker's death is entitled to a lump-sum indemnity if he is a full-time student. Where there is more than 1 (one) beneficiary the indemnity is divided equally between them. **\$22,415.00.**
- 2.23.2. If the child is disabled, this lump-sum indemnity will be increased, unless he is entitled to other compensation under another Act, plan, and private insurance. **\$124,497.00**
- 2.23.3. Children of a worker with no spouse at the time of his or her death who are over the age of majority but under age 25 (twenty-five) are also entitled to a lump-sum indemnity if they are full-time students. Minimum **\$124,497.00**, Maximum **\$273,000.00.**
- 2.23.4. Children of a worker with no spouse at the time of his or her death who are over the age of majority are entitled to a lump-sum indemnity if the worker was paying more than (fifty) 50% of their costs at the time of his or her death.
- 2.23.5. This indemnity is divided equally among the minor children, the children who are over the age of majority but under age 25 (twenty-five) and are full-time students, and the children over the age of majority for whom the worker was paying more than (fifty) 50% of the costs at the time of his or her death.
- 2.23.6. Indemnities paid to a child who is over the age of majority who is a full-time student **\$22,415.00.**
- 2.23.6.1. If the worker had no spouse at the time of his or her death minimum of **\$124,497.00.**

- 2.23.6.2. Who is disabled and entitled to an indemnity pursuant to other legislation **\$22,415.00.**
- 2.23.7. Who is disabled and not entitled to an indemnity pursuant to other legislation. **\$273,000.00.**
- 2.23.8. Age 18 **\$124,497.00.**
- 2.23.9. Age 19 **\$123,175.00.**
- 2.23.10. Age 20 **\$121,850.00.**
- 2.23.11. Age 21 **\$120,525.00.**
- 2.23.12. Age 22 **\$119,198.00.**
- 2.23.13. Age 23 **\$117,878.00.**
- 2.23.14. Age 24 **\$116,554.00.**

## Compensation to other dependents

### 2.24. Compensation paid to other dependents.

- 2.24.1. A person over half of whose needs were provided by the worker.
- 2.24.2. When a work-related accident or disease results in the death of a worker, a person over half of whose needs were provided by the worker is entitled to a monthly indemnity, which varies according to the person's age.
- 2.24.3. If the person is disabled, this lump-sum indemnity will be increased, unless he is entitled to other compensation under another Act as a result of his disability.
- 2.24.4. A person half or less than half of whose needs were provided for by the worker.
- 2.24.5. A person half or less than half of whose needs were provided for by the worker is entitled to a lump-sum indemnity. This indemnity is not increased if the person is disabled.
- 2.24.6. A dependent aged less than 35 years old and over half of whose needs were provided for by the worker **\$14,941.00.**
- 2.24.7. A dependent aged 35 years or more and over half of whose needs were provided for by the worker 75% of the workers gross wages to a maximum of **\$68,250.00.**
- 2.24.8. Disabled dependent over half of whose needs were provided for by the worker and who is not entitled to compensation under another Act. This amount is based on the person's age at the time of the worker's death. Minimum of **\$62,252.00** Maximum of **\$124,497.00**
- 2.24.9. Disabled dependent over half of whose needs were provided for by the worker and who is entitled to compensation under another Act, 75% of the workers gross wages with a minimum **\$14,941.00** and a maximum **\$68,250.00**
- 2.24.10. A dependent between 25% and 50% of whose needs were provided for by the worker **\$14,941.00.**
- 2.24.11. A dependent between 10% and 25% of whose needs were provided for by the worker **\$7,471.00.**

## Other Death Benefits

### 2.25. Other death benefits

- 2.25.1. Lump sum amount paid to the spouse or, in the event that there is no spouse equally distributed among the worker's other dependents. **\$2,490.00.**
- 2.25.2. Lump-sum amount paid to the mother and father of a deceased worker with no dependents **\$32,366.00** each.
- 2.25.3. Funeral expenses reimbursed to the person having incurred them (receipts necessary) **\$6,052.00.**
- 2.25.4. Costs of transporting the deceased's body to the funeral home closest to his regular place of residence, if in Québec. Cost according to the production of supporting documentation.

## Expenses

### 2.26. Expenses

- 2.26.1. Mohawk Self Insurance pays all medical assistance costs related to an employment injury. It is notably responsible for the cost of: services dispensed by health professional (physician, dentist, optometrist) care and treatment received in the Québec health and social services system (for example, in a hospital or local community service Centre (CLSC); medicine and other pharmaceutical products; orthoses and prostheses; care and treatment provided by health care workers in private establishments, if this care or treatment has been prescribed by the attending physician (for example, physiotherapy treatments); technical aids and other expenses.
- 2.26.2. A worker is entitled to benefit free of charge from the health services necessitated by a condition sustained as a result of a work-related accident. Mohawk Self Insurance pays the hospital or clinic directly for these services.
- 2.26.3. In certain circumstances, the worker may have to pay for some products and subsequently receive compensation by submitting the original receipts and any supporting documentation with prior approval from the Mohawk Self Insurance Rehabilitation and Benefits Specialist.

## Medical Treatment/Rehabilitation

### 2.27. Medical Treatment/Rehabilitation

- 2.27.1. Workers who have sustained a workplace injury or occupational disease/illness are entitled to such health care as may be necessary, appropriate and sufficient as a result of his/her injury/illness and must attend the hospital emergency department or be seen by a medical physician, who will prescribe appropriate medical treatment/rehabilitation which will facilitate recovery.

- 2.27.2. Any expenses claimed for medical services (i.e., Physicians, Surgeons, Chiropractors, Occupational Therapists, Physiotherapists, Psychologists, etc.) or special equipment, treatments, and requests (i.e. gym memberships, private health facilities, massages, workout coaching, etc.) must have prior approval from MSI

## Health Care

### 2.28. Health Care includes:

- 2.28.1. Professional services provided by a health care practitioner.
- 2.28.2. Services provided by or at hospitals and health facilities.
- 2.28.3. Prescription drugs
- 2.28.4. Services of an attendant
- 2.28.5. Modifications to a person's home and vehicle and other measures to facilitate independent living which are appropriate in the opinion of Mohawk Self Insurance and its experts.
- 2.28.6. Assistive devices and prostheses
- 2.28.7. Housekeeping assistance
- 2.28.8. Therapeutic devices
- 2.28.9. Medical tests/laboratory tests
- 2.28.10. Travel expenses to secure health care
- 2.28.11. Such measures to improve the quality of life of severely impaired worker as, in Mohawk Self Insurance opinion, are appropriate.
- 2.28.12. Location of Health Care – Generally, workers receive health care at the office of facility of the health care practitioner. Mohawk Self Insurance must pre-approve treatment that is to be provided in the worker's home.
- 2.28.13. Mohawk Self Insurance will deduct from the worker's indemnity payment, any fees charged for cancellation/missed appointments and/or one day's indemnity payment without valid excuse. The worker must prove to the satisfaction of the MSI Rehabilitation and Benefits Specialist the validity of his/her excuse. The MSI Rehabilitation and Benefits Specialist has sole discretion to determine whether the worker's excuse is valid.

## Medical assistance costs

### 2.29. Medical Assistance Costs

- 2.29.1. Medication: All original receipts should be attached and must clearly identify the name of the medication as well as the physician who prescribed the medication.
- 2.29.2. Ambulance charges are to be paid by the employer, MSI does not reimburse this to the employer.
- 2.29.3. Repair or replacement of a prosthesis or orthosis involuntary damaged as a result of a sudden and unforeseen event arising out of a worker's employment the indemnity for repair and replacement is paid whenever the person involved is not entitled to such compensation under another program.
- 2.29.4. Clothing damaged by a prosthesis or orthosis which the worker must wear subsequent to an employment injury. The worker must provide supporting documents.

## Claimant expenses

### 2.30. CLAIMANT Expenses

- 2.30.1. Travel expenses
- 2.30.2. Mohawk Self Insurance shall reimburse, upon the production of supporting documents, to the worker and, if his physical condition requires it, to the person who must accompany him, the travel and accommodation expenses incurred to receive care, undergo medical examinations or take part in a personal rehabilitation program, according to the norms and amounts it determines.
- 2.30.3. The cost of unauthorized use of your vehicle is reimbursed at 17 cents per kilometer.
- 2.30.4. Authorized use of your vehicle is reimbursed at .59 cents per kilometer.
- 2.30.5. Public Transport is reimbursed actual cost.
- 2.30.6. Taxi is reimbursed at actual cost.
- 2.30.7. Parking is reimbursed at actual cost with receipts.
- 2.30.8. Mohawk Self Insurance will not reimburse for the traffic violations, parking tickets.
- 2.30.9. Travel that exceeds 100 kilometers: should a worker require travel over 100 kilometers to receive medical care whereas alternative medical care is available in closer proximity, reimbursement must be discussed with Mohawk Self Insurance prior to travel. If the travel is not pre-approved, the worker will be reimbursed for no more than 200 kilometers for a return trip.
- 2.30.10. It is strongly suggested claimants use the mobile service.

## Training allowances

### 2.31. Training Allowance

- 2.31.1. (if away for more than 2 weeks and more than 50 kilometers away) **\$464.95** per week.

## Lodging

### 2.32. Lodging

- 2.32.1. The worker must obtain prior authority for lodging reimbursement if they choose to stay in a hotel or with family/friends. Authorization of cost is determined by each location.
- 2.32.2. Maximum allowance \$151.00 per night
- 2.32.3. Ancillary overnight allowance \$7.50 per night
- 2.32.4. Should a worker choose to stay with family/friends Will pay maximum of \$22.25 per night.
- 2.32.5. The cost of meals is not generally reimbursed if the destination is within 20 kilometers from the worker's home.
- 2.32.6. Breakfast – leaves the house prior to 7:30 am \$13.75
- 2.32.7. Lunch – leaves the house prior to 11:30 am and returns after 1:30 pm \$18.90
- 2.32.8. Dinner – leaves the house prior to 5:30 pm and returns after to 6:30 pm \$28.50

**Modifications to the home adapted to residual capacity**

**2.33. Modifications to the home adapted to residual capacity.**

- 2.33.1. (e.g. wheelchair ramp, washroom modifications etc. to the maximum amount of **\$6,813.11**
- 2.33.2. The cost of ordinary (e.g. Snow shoveling, lawn mowing etc.) **\$3,505.00** per year.

**Personal homecare assistance**

**2.34. Personal Home care assistance**

- 2.34.1. The amount payable for personal home care assistance is determined according to the standards and tables adopted by MSI by regulation but must not exceed however each situation will be determined on a case-by-case basis. **\$1,823.00** a month
- 2.34.2. Evaluation of home care assistance
  - 2.34.2.1. Personal home care assistance must be evaluated by a professional evaluator that will be appointed by MSI, taking in account the workers situation before the workers injury, the changes resulting therefrom and its impact on the workers autonomy. Those needs may be evaluated with the workers family, the attending health care professional and other resources persons. That evaluation shall be in accordance with the standards provided for by MSI.
- 2.34.3. Monthly amount of home care assistance determined by MSI. The sum of the amount determined according to the table as determined by MSI for personal assistance needs and, where applicable, of the amount determined according to the evaluation, but not to exceed the maximum allowable.
  - 2.34.3.1. The amount of personal homecare assistance shall be established on a monthly basis according to the evaluation results. The amount allowed shall be, subject to the maximum amount of assistance
- 2.34.4. Reevaluation of home care assistance
  - 2.34.4.1. Personal home assistance shall be reevaluated periodically, to take into account changes in the worker's health and the needs arising therefrom. The amount of personal home assistance shall be adjusted, from the first due date after the occurrence giving rise to the adjustment.
- 2.34.5. Termination of home care assistance
  - 2.34.5.1. Personal home assistance shall cease, when:
  - 2.34.5.2. (1) the worker is again able to care for himself or to perform, without assistance, the household tasks he was unable to perform himself by reason of his employment injury; or
  - 2.34.5.3. (2) the worker is lodged or hospitalized in a facility.
  - 2.34.5.4. The amount of personal home assistance shall be cancelled from the first due date after the occurrence giving rise to the cancellation.
  - 2.34.5.5. Please refer to Chart below:

**1. General Information**

**1.1 Worker's Information**

MSI File Number: \_\_\_\_\_

Surname: \_\_\_\_\_ Given Name: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ S.I.N: \_\_\_\_\_

Month/Day/Year

Address: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

**1.2 Type of Evaluation**

Initial  Reevaluation  Change in Situation

If reevaluation, date of last evaluation: \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

Where the situation has changed, state any new developments:

**1.3 Worker's Medical Check-up:**

Diagnosis: \_\_\_\_\_  
 Date of Consolidation: Expected: Yes \_\_\_\_\_ No \_\_\_\_\_ Known: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
 Permanent physical or mental impairment: Expected  Confirmed  \_\_\_\_\_ %  
 Description of permanent functional disability:  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**1.4 Worker's Home Situation:**

Resides Alone  Lives with spouse, relative or friend   
 Dependents: Yes  No  Amount and Ages: \_\_\_\_\_  
 Adaptation of home: Yes  No  In Progress

**2. Evaluation of Personal Care and Home Assistance Needs**

**2.1 Table of evaluation of assistance needs:**

Circle the points corresponding to the assistance needs for performing each of the following tasks or activities.

- A. Complete Assistance Required
  - B. Partial Assistance Required
  - C. No Assistance Required
  - D. No points
- Enter D-1, D-2 or D3

	A	B	C	D
Getting out of bed	3	1.5	0	
Going to bed	3	1.5	0	
Washing (Bathing, Shower etc.)	3	1.5	0	
Getting dressed	3	1.5	0	
Getting undressed	3	1.5	0	
Bladder relief	3	1.5	0	
Bowel movements	3	1.5	0	
Eating	3	1.5	0	
Use of home facilities	3	1.5	0	
Preparation of breakfast	3	1.5	0	
Preparation of lunch	3	1.5	0	
Preparation of dinner	3	1.5	0	
Light housekeeping	3	1.5	0	
House cleaning	3	1.5	0	
Laundry	3	1.5	0	
Shopping	3	1.5	0	
Total				/48 points



- Washing: the ability to wash oneself unassisted, without taking into consideration the ability to use a bathtub or a shower. This includes basic selfcare such as hair grooming, shaving and applying make-up.
- Dressing: The ability to dress oneself unassisted, including outdoor clothing.
- Undressing: the ability to undress oneself unassisted, including outdoor clothing.
- Bladder relief: the ability to relieve one's bladder by the unassisted use, where applicable of special equipment for that purpose.
- Bowel movements: the ability to relieve one's bowels by the unassisted use, where applicable, of special equipment for that purpose.
- Eating: the ability to lift properly prepared food from the plate to one's mouth unassisted, by using, where applicable, special equipment for that activity.
- Use of home facilities: The ability to use, unassisted, common household appliances and devices such as bathroom facilities, the telephone and television, taking into consideration, where applicable, the use of a technical aid or adaptation of the residence.
- Preparation of breakfast, lunch and dinner: the ability to prepare meals and to wash dishes. Preparation of each meal is evaluated separately.
- Light housekeeping: the ability to perform, unassisted, housekeeping activities such as dusting, sweeping, carrying out garbage cans and making beds.
- Housecleaning: the ability to perform, unassisted, housecleaning activities such as cleaning the refrigerator and the oven, washing floors and windows, spring cleaning.
- Laundry: the ability to use, unassisted, appliances for washing and drying clothes, including activities related thereto such as folding, ironing and putting away clothes.
- Shopping: the ability to use, unassisted, the facilities required to make the necessary purchases of groceries, hardware, pharmaceuticals, or to use public services such as banking and postal services, taking into consideration, where applicable, the use of a technical aid.

### 3. Evaluation of Supervision Needs

#### 3.1 Table of Evaluation of Supervision Needs

##### Higher Cerebral functions

A. Complete Assistance Required

B. Partial Assistance Required

C. No Assistance Required

D. No points

Circle the points corresponding to the assistance needs for performing each of the following tasks or activities.

Enter D-1, D-2 or D3

	A	B	C	D
Memory	2	1	0	
Temporal Orientation	2	1	0	
Spatial Orientation	2	1	0	
Communication	2	1	0	
Self-Control	2	1	0	
Contact with reality	2	1	0	

##### Supervision Needs

###### A: Close Supervision Required:

The accident has altered this higher cerebral function and the worker must usually be kept under constant supervision except in certain daily situations where they may be left alone.

###### B: Moderate Supervision Required:

The accident has altered this higher cerebral function and the worker must be supervised in certain daily situations. They may be left alone outside of those daily situations. Those situations are foreseeable and probable on a daily basis.

###### C: No Supervision Required:

The accident has not significantly altered the worker's abilities with respect to this higher cerebral function and they require no supervisions or only in occasional or unforeseeable circumstances.

###### D: No Points:



Even though the worker is incapable of performing the task or activity and even though they may be eligible for personal care assistance, no points are granted for one of the following reasons:

D-1: The worker did not usually perform the task or activity before the accident

D-2: The need is already covered by a specialized resource such as a nurse or by some other rehabilitation measure

D-3: Another reason explained in section 3.2 "Explanation or comments"

### 3.2 Explanations or comments:

(specify the activities affected, the ability to stay by oneself for a few hours or a day and the degree of supervision required)

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### 3.3 Table for determining the monthly amount of personal home assistance for supervision needs

A single score is assigned. The highest score (2, 1 or 0) is kept and corresponds to a percentage, shown below, that applies to the maximum monthly amount of assistance prescribed in Section 6.34 of the MSI Policy. By multiplying the maximum monthly amount by that percentage, MSI determines the amount of personal home assistance for supervision needs, which is added to the amount determined in Table 2.3 (subject to the maximum amount prescribed in Section 6.34 of the MSI Policy).

On April 1 of each year, MSI revalorizes the amount of assistance based on the CPI determined for that year. The percentage will then be multiplied by the revalorized at that date and in accordance to the policy.

Score	Percentage
0	0.0%
1	13.0%
2	100%

### Results to be carried over to section 4 entitled "Summary"

### 3.4 Description of items evaluated

#### Higher Cerebral Functions:

- Memory: the ability to recall very recent events such as running a bath or something cooking on the stove, recent events such as an activity that took place a few hours earlier or more distant events such as paying one's rent, and the ability to act accordingly.
- Temporal orientation: the ability to situate oneself in the context of passing hours and days such that one can follow a schedule and keep appointments, and the ability to act accordingly.
- Spatial orientation: the ability to situate oneself in a known or familiar environment such that one can find the rooms in a house, recognize one's address and find one's way around the neighborhood, and the ability to act accordingly.
- Communication: the ability to express one's needs in a comprehensible manner, verbally, in writing, with gestures and with sounds and to understand simple orders and instructions in everyday life, and the ability to act accordingly.
- Self-control: the ability to behave appropriately in terms of the surroundings or the people present and to control one's impulses or inhibitions so as to avoid placing oneself or others in a dangerous or socially unacceptable situation.

- Contact with reality: the ability to analyze and solve problems or everyday life and to make reasonable, safe and opportune decisions on the social, financial personal level.

#### 4. Summary

##### Scores and amounts determined:

Assistance Needs: \_\_\_\_\_/48 points \$ \_\_\_\_\_

Supervision Needs: \_\_\_\_\_ points +\$ \_\_\_\_\_

##### Total monthly amount of assistance granted:

\$ \_\_\_\_\_

*(may not exceed the maximum amount provided for in Section 6.34 of the MSI Policy)*

##### Evaluation cover the period:

From: \_\_\_\_/\_\_\_\_/\_\_\_\_  
(month/day/year)

To: \_\_\_\_/\_\_\_\_/\_\_\_\_  
(month/day/year)

Personal Assistance services given by: \_\_\_\_\_

##### Evaluation made by:

\_\_\_\_\_

Date \_\_\_\_/\_\_\_\_/\_\_\_\_  
(month/day/year)

##### Resource persons consulted:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Childcare expenses

#### 2.35. Child Care Expenses

##### MUST HAVE PRIOR APPROVAL BY MOHAWK SELF INSURANCE

2.35.1. If a child is in day nurseries assistance)	\$28.07 per child (less amount of any other social
2.35.2. In the home of the children or babysitter	\$3.23 per hour for 1 child, \$3.74 per hour for 2 children, \$4.32 per hour for 3 children or more.
2.35.3. Period for 1 child	\$43.23 per day for a 24 hour
2.35.4. Period for 2 children	\$47.60 per day for a 24 hour
2.35.5. Period for 3 children or more	\$54.05 per day for a 24 hour

### Clothing, eyewear damages

#### 2.36. Other Indemnities

- 2.36.1. Clothing damaged as a result of a work-related accident.
- 2.36.2. An indemnity, upon the production of supporting documents, for the cleaning, repair or replacement of clothing damaged as a result of a work-related accident. Maximum of **\$ 749.00 with a \$64 deductible.**
- 2.36.3. Clothing damaged by a prosthesis or orthosis which the worker must wear subsequent to an employment injury. Maximum of **\$ 749.00** with no deductible.



## Occupational Disease

### 4. OCCUPATIONAL DISEASE

#### 4.1. Disease caused by toxic products or substances.

<b>Disease</b>	<b>Type of work</b>
• Poisoning by metals and their organic or organic toxic compounds:	any work involving the utilization, handling or other form of exposure to those metals;
• Poisoning by organic or inorganic toxic halogens	any work involving the utilization, handling or other halogens and their form of exposure to those compounds:
• Poisoning by the organic and inorganic toxic compounds of boron	any work involving the utilization, handling or other form of exposure to the compounds of boron;
• Poisoning by silicium and its organic or inorganic toxic compounds:	any work involving the utilization, handling or other form of exposure to silicium and those compounds of silicium;
• Poisoning by phosphorous and its organic and inorganic toxic compounds:	any work involving the utilization, handling or other form of exposure to phosphorous or those compounds of phosphorous.
• Poisoning by arsenic and its organic or inorganic toxic compounds:	any work involving the utilization, handling or other form of exposure to arsenic or those compounds or arsenic.
• Poisoning by the organic or inorganic toxic compounds of sulfur:	any work involving the utilization, handling or other form of exposure to those compounds of sulfur;
• Poisoning by selenium and its organic or inorganic toxic compounds:	any work involving the utilization, handling or other form of exposure to selenium or those compounds of selenium.
• Poisoning by tellurium and its organic or inorganic toxic compounds:	any work involving the utilization, handling or other form of exposure to tellurium or those compounds of tellurium.
• Poisoning by the organic or inorganic toxic compounds of nitrogen:	any work involving the utilization, handling or other form of exposure to those compounds of nitrogen.
• Poisoning by the organic or inorganic toxic compounds of oxygen:	any work involving the utilization, handling or other form of exposure to those compounds of oxygen;
• Poisoning by aliphatic, alicyclic and aromatic hydrocarbons:	Any work involving the utilization, handling or other form of exposure to those substances.

## 5. Diseases caused by infectious agents.

5.1.	Disease	Type of work
	<ul style="list-style-type: none"> <li>Bacterial coentaneous or fungus infections pyodermatosis, bacterial folliculitis, panaris, dermatomycosis, candida cutaneous infection:</li> </ul>	Any work involving contact with tissues or material contaminated by bacteria or fungi:
	<ul style="list-style-type: none"> <li>Parasitosis:</li> </ul>	Any work involving contact with humans, animals or material contaminated by parasites such as sarcoptes scabiei, pediculus humanus:
	<ul style="list-style-type: none"> <li>Anthrax</li> </ul>	Any work involving the utilization, handling or other form of exposure to wool, hair, bristles, hides and contaminated skins:
	<ul style="list-style-type: none"> <li>Brucellosis</li> </ul>	Any work related to the care, slaughtering, cutting, transport of slaughterhouse animals or any work involving contact with brucella:
	<ul style="list-style-type: none"> <li>Viral Hepatitis</li> </ul>	Any work involving contact with contaminated humans or animals, human or animal products or other contaminated substances:
	<ul style="list-style-type: none"> <li>Tuberculosis</li> </ul>	Any work involving contact with humans or animals, human or animal products or other contaminated substances:
	<ul style="list-style-type: none"> <li>Multiple warts on the hands</li> </ul>	Any work carried on in a slaughterhouse or involving the handling of animals or animal products under humid conditions. (maceration)

### Type of work

<ul style="list-style-type: none"> <li>earing impairment caused by noise:</li> </ul>	Any work involving exposure to excessive noise:
<ul style="list-style-type: none"> <li>Muscular-skeletal lesions manifested by objective signs (bursitis, tendinitis, tenosynovitis):</li> </ul>	Any work involving repeated movements or pressures over an extended period of time:
<ul style="list-style-type: none"> <li>Illnesses caused by working in compressed air:</li> </ul>	Any work carried on in compressed air:
<ul style="list-style-type: none"> <li>Disease caused by exposure to high or low temperatures:</li> </ul>	Any work carried on under conditions of high or low temperatures:
<ul style="list-style-type: none"> <li>Disease cause by ionizing radiations:</li> </ul>	Any work involving exposure to ionizing radiations:
<ul style="list-style-type: none"> <li>Diseased caused by vibrations:</li> </ul>	Any work involving vibrations:
<ul style="list-style-type: none"> <li>Retinitis:</li> </ul>	Any work involving electro-welding or acetylene welding:
<ul style="list-style-type: none"> <li>Cataract caused by non-ionizing radiation:</li> </ul>	Any work involving exposure to infrared radiation, microwaves or laser beams.

## **6. SKIN DISEASES CAUSED BY OTHER AGENTS OTHER THAN INFECTIOUS AGENTS**

<b>Disease</b>	<b>Type of work</b>
• Irritative Contact Dermatitis	Any work involving contact with substances such as solvent, detergent, soap, acid, alkali, lubricant or other irritating agent.
• Allergic Contact Dermatitis	Any work involving contact with substances such as nickel, chrome, epoxy, mercury or antibiotic and other allergens.
• Dermatoses caused by plants	Any work involving contact with plants.
• Dermatoses caused by mechanical action	Any work involving friction or pressure.
• Dermatitis caused by tar, pitch, asphalt, mineral oils, anthracene and its compounds, products, and residues of those substances (photodermatitis, folliculitis, dyaschromia, epithelioma or paraneoplastic lesions)	Any work involving the utilization or the handling of tar, pitch, asphalt, mineral oils, anthracene or their compounds or products and residues.
• Dermatitis caused by ionizing radiations (radiodermatitis)	Any work involving exposure ionizing radiations
• Cutaneous telangiectasia	Any work performed in aluminum plants, involving repeated exposure to ambient air in potrooms.
• Dermatitis caused by oil or grease (chemical Folliculitis)	Any work involving the utilization or handling of oil and grease.

## **7. SKIN DISEASES CAUSED BY PHYSICAL AGENTS**

<b>DISEASE</b>	<b>TYPE OF WORK</b>
• Hearing impairment caused by noise	Any work involving exposure to excessive noise
• Muscular-skeletal lesions manifested by objective signs (bursitis, tendinitis, tenosynovitis)	Any work involving repeated movements or pressures over an extended period of time
• Illnesses caused by working in compressed air	Any work carried on in compressed air
• Disease caused by exposure to high or low temperatures	Any work carried on under conditions of high or low temperatures
• Disease caused by ionizing radiations	Any work involving exposure to ionizing radiations
• Disease caused by vibrations	Any work involving vibrations
• Retinitis	Any work involving electro-welding or acetylene welding
• Cataract caused by non-ionizing radiation	Any work involving exposure to infrared radiation, microwaves or laser beams.

## **8.0 LUNG DISEASE CAUSED BY ORGANIC AND INORGANIC DUST**

<b>8.1 Disease</b>	<b>Type of work</b>
• Asbestosis, lung cancer or Mesthelioma caused by asbestos:	Any work involving exposure to asbestos fibre:
• Bronchopneumopathy caused by dust from hard metals:	Any work involving exposure to the dust of hard metals:
• Siderosis:	Any work involving exposure to iron oxide and iron dust:

- Silicosis: Any work involving exposure to silica dust:
- Talcosis Any work involving exposure to talc dust:
- Byssinosis: Any work involving exposure to cotton, flax, hemp or sisal dust:
- Extrinsic allergic Alveolitis: Any work involving exposure to an agent recognized as causing extrinsic allergic alveolitis:
- Bronchial asthma: Any work involving exposure to a specific sensitizing agent:

## **9. Administrative Review and APPEAL PROCESS**

### Appeals

9.1 Mohawk Self Insurance on the Job Injury Program includes an administrative review and appeals process which: Respects the need to resolve divergences as soon as possible; Allows for the participation of the worker, employer and Mohawk Self Insurance team in the identification of a solution and to recognize the available options.

9.1.1 The MSI Rehabilitation Specialist will decide on the preliminary validity of a claim.

9.1.2 If the claim and/or expense/service is denied and the claimant is not satisfied with the result, he/she can file an appeal by completing the MSI-15 Appeals form. The claimant must provide the completed form to the MSI Rehabilitation Specialist within (30) thirty calendar days of the initial refusal or point of contention.

9.1.3 Administrative Review

9.1.4 Upon receipt of the MSI-15 Appeals form, the MSI Rehabilitation Specialist will immediately send the MSI-15 appeals form along with the claimant's file to a third- party adjudicator (for example, Acclaim Ability Inc.) via fax, email or OneDrive. The MSI Rehabilitation Specialist must follow up with the third-party adjudicator to ensure all documentation have been received on their end.

9.1.5 The administrative review will be handled by the third-party adjudicator. They will provide the MSI department and the claimant with their decision with 30 (thirty) calendar days. Decision will be communicated to claimant vis telephone followed by a letter. The MSI department will receive communications via telephone and email. The decision is final.

**9.1.6 SECOND OPINION MEDICAL REVIEW PROCESS**

**9.1.7 The Mohawk Self Insurance Program has a Second Opinion Medical Review Process which:**

- a) is prompted by Mohawk Self Insurance when seeking a review of claimant's condition.
- b) respects the need to resolve disagreements as soon as possible; and
- c) allows a third-party Occupational Health Doctor/Medical Advisor to review the claimant's file and provide a second opinion on condition of claimant.

1 The MSI Rehabilitation Specialist reviews the claimant's application and:

- a. does not believe that the injury relates to the accident as noted.
- b. Has received conflicting information from witnesses.
- c. Has reason to believe the injury did not happen at work.
  - i. The MSI Rehabilitation Specialist will inform the claimant that their claim requires further investigation and medical documentation. The MSI Rehabilitation Specialist will send the claimant's entire file over to a third- party adjudicator (i.e., Acclaim Ability Inc). The MSI Rehabilitation Specialist must follow up with third party adjudicator(s) to ensure all documents have been received promptly.
  - ii. Upon third-party adjudicator receipt of the file, the third-party adjudicator will assign an Occupational Health Doctor/Medical Advisor to review the claimant's file. If required, the doctor will attempt to contact the injured worker's doctor 3 (three times) within 5 (five) business days after receiving the file.
  - iii. The Occupational Health Doctor/Medical Advisor will create a report and provide a written summary to Mohawk Self Insurance and the injured worker's doctor to indicate the results of the medical review and provide recommendations. The report/written summary should be provided to MSI within 10 (ten) days from the request for a second opinion.

### Independent Medical Evaluation Process

**9.1.8 INDEPENDENT MEDICAL EVALUATION PROCESS**

9.1.9 The Mohawk Self Insurance Program has an Independent Medical Evaluation Process which:

- a) Is prompted by MSI when second opinion medical review differs from claimant's doctor; or
  - b) allows a third-party independent medical doctor to evaluate the claimant when Mohawk Self Insurance has doubts about a claim and/or requires recommendations on how to properly treat the claimant to ensure they heal properly and are receiving the services they need.
- 
- 1.1. The MSI Rehabilitation Specialist will send an email to the third-party adjudicator to request an independent medical evaluation with related specialist. The MSI Rehabilitation Specialist will forward all medical documentation i.e., scans, physio reports, MSI forms, medical updates, etc. to the third-party adjudicator to ensure a proper doctor is assigned and can begin to familiarize themselves with the claimant's injury.
  - 1.2. The third-party adjudicator will provide a quote for the appointment within 3 business days of receiving the referral.
  - 1.3. The third-party adjudicator will assign a doctor, date and location to meet the claimant. The MSI Rehabilitation Specialist will forward the appointment information to the claimant and inform them that they must attend, or their weekly indemnity will be docked. The MSI Rehabilitation Specialist will provide all necessary needs of transportation to ensure the claimant attends the meeting.
  - 1.4. Upon completion of medical evaluation, the third-party adjudicator will provide a written report within 14 business days from assessment date.



## **Definitions**

### **Accidental Bodily Injury**

An unexpected and sudden injury suffered by a worker while performing his/her regular duties for the employer, but not limited to physical injuries only.

### **Actively at Work**

A worker is actively at work at any time in which he/she performs all of the usual and customary duties of their occupation where the employer's business requires the worker to be for the scheduled number of hours for that day.

### **Alimentary debts**

Alimony, debts to other MCK programs, court order debts, child support, delinquent mortgage payments to MCK, fines to PK's and other debts

### **Beneficiary**

Shall mean a person who may be entitled to a benefit: 1) The spouse and children 2) Spouse only 3) Children only 4) Where there is no spouse and no children, the parents.

### **Child**

Shall mean a person who is natural child or legally adopted child of an eligible worker and or such worker's spouse and any other person in respect of whom a worker and/ or such worker's spouse stand in loco parentis and is claiming such a dependent for income Tax purposes or would qualify under the income Tax Act (Canada).

- a) Such child is under age 22 (twenty-two) years, or,
- b) Is under age 25 (twenty-five) years and is a full-time student at an accredited educational institute.

### **Consolidation**

Means the healing or stabilization of a work- related injury.

### **Contestation**

The employer has a right to contest the validity of a claim.

### **Consumer Price Index (C.P.I.)**

Is the yearly average computed based on the monthly consumer price index in Canada, (Montreal area) established by Statistics Canada for the 12 (twelve) month period preceding November 1 (one) of each year.

### **Description of Hazards**

The hazards covered under this program are injuries sustained by a worker while performing the normal and regular duties, which pertain to the workers occupation.

### **Earnings**

The rate of wage or earnings (may or may not include bonuses, commissions and overtime) earnings the worker received from the employer immediately prior to the commencement of disability.

### **Employer**

Means a person who, under contract of employment or of apprenticeship, uses the services of a worker for the purposes of his/her establishment.

### **Employer's Obligation**

Employers are responsible for providing a safe and healthful workplace for their employees. Employers are obligated to re-instate an injured worker after his/her injury has consolidated. Employers are obligated to assist in any way possible to modify a workstation to accommodate an injured worker.

### **Employee Benefits**

Refers to the employment and social portion that an employee may be entitled too. The employer's portion of the injured workers benefits are to be maintained and paid for by the employer for the duration of his/her injury up to the time that he/she returns to work. These benefits to include but not limited to; Private Pension Plan, Group Insurance plan, etc...

### **Future Economic Loss**

For an individual covered under the Mohawk Self Insurance program and who has been permanently injured the difference between the injured workers earning prior to the accident and his expected future earnings.

### **Injury**

Whenever used in this program, means bodily injury caused by an accident occurring while this program is in force as to the worker whose injury is the basis of the claim and resulting directly or independently of all other causes in loss covered by the program provided such injury is sustained under the circumstances and in the manner described in description of hazards.

### **Insurable Earnings**

Every year the Maximum Insurable Earnings are set on the 1<sup>st</sup> day of January of each year. Mohawk Self Insurance utilizes the provincial program actuarial rates.

### **Kahnawà:ke Worker**

"Kahnawà:ke Worker" means a worker domiciled in the Territory of Kahnawà:ke;

### **Medical Expenses**

Expenses incurred by the worker following an accidental bodily injury or occupational illness/disease for medical treatment, must be accompanied by a referral from a licensed medical professional.

### **Medical Treatment**

Necessary services or supplies which must be provided in the treatment of an accident bodily injury or occupational disease.

### **Mohawk Council of Kahnawà:ke Safety Committee**

A committee designated by the Mohawk Council of Kahnawà:ke to set up safety regulations to better ensure the safety of all workers on the Mohawk Territories.

### **Mohawk Self Insurance Rehabilitation and Benefits Specialist**

Adjudicates and administers the claimants file, The Mohawk Self Insurance Rehabilitation and Benefits Specialist roles is to ensure that employers and workers are fully aware of their roles regarding the mandate of the program.

### **MOHAWK SELF INSURANCE Client Information Administrator**

First contact Person responsible for signing up new clients, providing policy and program information, registration forms, employees and employer forms, premiums rate information, invoicing, processing premiums payment and primary cashier for Social Development Unit.

### **Occupational Safety, Health and Accident Insurance Manager**

The Occupational Safety, Health and Accident Insurance Manager develops, coordinates and manages all aspects of Mohawk Self Insurance program and its policies, constantly ensuring that a sound and optimal program is provided to the Mohawk Council of Kahnawà:ke and to the Community.

### **Occupational Safety & Health Inspectors**

A person hired by the Mohawk Council of Kahnawà:ke to provide injury prevention and to enforce the safety regulations. The Safety and Health Inspector conducts random daily assessments and reports on the safety conditions of any applicable project site, job site, job location, and work site in order to prevent on the job injuries and promote awareness of on the job safety practices.

### **Non-paid Volunteers**

Where volunteers are involved, and coverage is provided this will include projects (housing construction) where volunteers are working. The names of volunteers must be provided to Mohawk Self Insurance and premium paid on the minimum wage in force at the time.

### **Occupation**

Means each occupation or task assigned by the employer that the worker is engage in for wage or profit or as a volunteer on the date of the accident.

### **Occupational Safety and Health office**

The KLO department responsible for providing injury prevention, inspections, safety education, training, information material.

### **Occupational illness/Disease**

Occupational illness/disease means an illness/disease contracted out of or in the course of work and characteristic of that work or directly related to the risk peculiar to that work.

### **Part-time/On-Call Workers**

Non-permanent part time or seasonal employees.

**Permanent Total Disability**

A worker is totally disabled if the worker is wholly prevented by an accidental bodily injury or an occupational illness/disease from performing any work for compensation or profit for any gainful occupation.

**Physician**

A qualified physician or surgeon duly licensed to practice medicine, and other licensed professional and medical specialists. The physician that is in charge must be Member of college du Medecins.

**Preventative Leave (Safe Maternity Experience Program)**

A pregnant worker may apply for this program, if her workplace becomes a danger to her and/or her unborn child. This must be confirmed by a licensed medical physician and meet the criteria of Mohawk Self Insurance.

**Proof of Claim**

All accidents must be reported to the Mohawk Self Insurance office by completing the appropriate forms. Such report must be submitted to the Mohawk Self Insurance Rehabilitation and Benefits Specialist no later than 5 days after the accident. Failure to report any accident may result in denial of the claim.

**Quebec Worker**

"Quebec Worker" means a worker domiciled outside the Territory and not from the Territory of Kahnawà:ke;

**Recurrence, Relapse, or re-aggravation**

A worker who suffers recurrence, a relapse, or an aggravation of the original injury after consolidation has been established has 6 months to file a claim. Each case will be analyzed on an individual basis.

**Self Employed Person**

Meaning a one-person owner business that has NO workers.

**Spouse**

The spouse is a person who, on the date of the death of a worker is either married to, or in a civil union with, and cohabits with the worker, or lives with the worker in a de facto union whether the person is of the opposite or same sex, and has been living with the worker for not less than three years, or one year if a child has been born or is to be born of their union, or is publicly represented as the workers spouse.

**Students**

Students are eligible for benefits for work projects, summer student programs, if the student otherwise fulfills the definition of "worker".

**Suitable Employment**

Means an appropriate employment that allows a worker who has been injured to use his/her remaining ability to work and his/her vocational abilities, that he/she has a reasonable chance of obtaining.

**Termination of Employment**

Occurs at the time a person ceases to qualify under the definition of worker, or the date the worker ceases to be actively at work, whichever is the earlier.

## Territory of Kahnawake

### Territory of Kahnawà:ke

- 1° all lands contained within the area commonly known as Kahnawà:ke Indian Reserve No. 14.
- 2° if applicable:
  - a) any lands added to the lands identified in subsection 1.
  - b) any lands set aside for the use and benefit of the Mohawks of Kahnawà:ke in accordance with section 36 of the *Indian Act* (Revised Statutes of Canada, 1985, chapter I-5).
  - c) any public lands placed under the management or administration of the Mohawks of Kahnawà:ke;
  - d) following an agreement with the communities concerned all lands contained within the area commonly known as Doncaster Indian Reserve No. 17 and any lands added to those lands.

“Territory covered by the present Agreement” or “Territory” means the Territory of Kahnawà:ke and the whole of the Honoré-Mercier Bridge.

### Valid Reason

In the context of missed medical appointments, if a worker misses an appointment he/she must have a valid reason or just rationale, recognized valid reasons are; death in the family, called to jury duty, incarceration, severely ill (with Dr. note) etc....

### Worker

Worker means a person who works in the territory of Kahnawà:ke for an employer but does not include a self-employed person.

## What to do in case of an accident

### Claims Procedure

#### **CLAIMS PROCEDURE 2023-2024**

**Promptly notify your supervisor or management about a work-related injury or illness.**

1. When an injury occurs at work, the worker must seek immediate medical assistance.
  - a. Worker to immediately inform supervisor.
  - b. Supervisor to inform MSI (telephone, email, text, fax etc.....)
2. The MSI or CNESST claims forms are NOT necessary at this point.
3. The medical facility may have their own Dr. notes and or CNESST forms, both are acceptable to MSI.
4. The MSI claims form (MSI-1) can be completed when the injured worker visits the MSI office after returning from medical facility.
- 8.2 **MSI-1 “Workers Injury Report”** should also be completed by the claimant or by a designated person if the claimant is unable due to injury. The employer section of MSI-1 should be completed by the employer which should be completed by a supervisor.
- 8.3 There is normally a fee charged from the physician at the hospital/clinic for completing the form, pay the fee and get a receipt, which you will be reimbursed by MSI.
- 8.4 Please advise hospital that all charges are to be sent to Mohawk Self Insurance or by contacting our office to get more details (450-632-9595), extension 61329 speak with Rehabilitation and Benefits Specialist.
- 8.5 All injuries must be reported even if there is no medical attention required at the time of accident/incident. MSI-1 and check off the NON-Recordable Injury box at top right page.
- 8.6 Notify MSI office by contacting the office 450-632-9595 **within 5 days or going directly to the office** with necessary papers **MSI-1 “Workers Injury Report”** in order for the file to be reviewed. Failure to comply within the time limit may jeopardize or delay a claim. Should an accident/incident occur outside of the normal working hours of MSI (Monday to Friday, 8:30 to 4:00 p.m.), please call the next day to make a phone report at 450-632-9595, Extension 61329.
- 8.7 You are responsible to sign all documents required by MSI in order to access further medical information MSI-5 **“Claimant’s Responsibilities”** and MSI- 7 **“Authorization for Disclosure of Medical Information”** form.
- 8.8 Day of injury, your employer is responsible to pay 100% of your gross salary, Payment for the lost time from work on the day of the injury is not to be deducted from banked hours from the employee including but not limited to; vacation, overtime, wellness or sick and personal

- 8.9 On the first day of the injury, the employer is obliged to pay the injured worker the full day's wages including benefits the day of the injury, regardless of what time of day during the regular workday the injury occurred. The injured worker is then to immediately report to Mohawk Self Insurance office and complete the necessary forms to submit a claim. The employer is to provide the forms to the injured worker and assist the injured worker in the completion of the forms. Upon verification and investigation of the injured workers claim, Mohawk Self Insurance shall commence paying the weekly indemnity payments from the second day of the injury, providing that the claim is accepted. All claimants must have a medical release to return back to work.
- 8.10 **You are responsible to let your supervisor know when you can be expected back to work** if the injury has caused you to miss work.
- 8.10.1 NOTE your employer retains the right to contest a claim validity.**
- 8.10.2 Your employer has access to your files.**
- 8.11 Keep in touch. Contact your supervisor and Mohawk Self Insurance if there is any change in the status of your recovery.
- 8.12 All original medical notes should be hand delivered to MSI for the claim file. MSI will notify your employer/human resources department of any additional time off and send copies to your employer.
- 8.13 You are responsible to cooperate in your recovery process **MSI-5 "Claimant's Responsibilities"** which MSI will explain to you upon submission of your claim.
- 8.14 Failure to complete all information and required signatures on **the MSI forms MSI-1 "Workers Injury Report** will result in delay of claim. MSI will not review claim without all papers signed and submitted.
- 8.15 You are responsible to comply with all treatment being outlined by your physician and MSI.
- 8.16 You must personally pick up your weekly cheque at the MSI office every Thursday between 1:00 p.m. to 4:00 and any other day from 8:30 a.m. to 4:00 p.m. Certain exemptions for clients who are physically unable to come in due to accident or medical restriction by physician. \*During the Covid19 pandemic, payments will be made by direct deposit to your bank/credit union, or sent through mail if not signed up for direct deposit, please make these arrangements with the Mohawk Self Insurance Rehabilitation and Benefits Specialist
- 8.17 MSI requires a signed medical release from your physician for you to return to work.