

**A  
Cooperative Effort**

*The Kahnawa:ke Department of Occupational Safety and Health along with Mohawk Self Insurance are working closely to reduce workplace injuries. Workplace injuries cost employers, employees, insurance providers and families thousands of dollars each year. By providing the tools through promoting safety, providing training and or training materials and continued safety awareness, together we can reduce workplace injuries.*



P.O. Box 720  
Kahnawa:ke Mohawk Territory  
via Quebec, Canada J0L 1B0  
Phone: (450) 632-9595  
Fax: (450) 638-9974  
E-mail: chelsea.phillips@mck.ca

# **“Safety” Is No Accident**



**Kahnawa:ke Labor Office  
Department of  
Occupational Safety and Health**

P.O. Box 720  
Kahnawa:ke Mohawk Territory  
via Quebec, Canada J0L 1B0  
Phone: (450) 632-9595  
Fax: (450) 638-9974  
E-mail: louis.stacey@mck.ca



**Kahnawa:ke Labor Office  
Department of  
Occupational Safety and Health**

## **Retail Safety**



## **Cashing in on Safety**



# Introduction

It is common for both managers and employees in the retail industry to overlook safety as an important daily responsibility or concern. People who work in the retail business are exposed to a variety of hazards on the job. Some hazards which we face on a daily basis in the retail industry are non cash related injuries such as: repetitive stress injuries, cuts, crushed by hazards, caught in between hazards, slips, trips and falls. We also face the possibility of cash related hazards such as; handling money, harassment, working alone, assault and robbery.

Management commitment to a safe and healthful workplace, and employee participation can reduce these, and other risks. This brochure will list just a few tips on how to reduce risks in the retail industry. Note that not all hazards are addressed and this brochure is meant as a general awareness resource only. Refer to your federal, provincial, state and local laws for specific legal requirements and regulations.

# Safety



## Lifting and Handling Materials

- Avoid lifting and carrying heavy or bulky objects. Use mechanical devices such as forklifts, hoists, carts, and dollies whenever possible.
- Get help from others.
- Avoid twisting your back and reaching above your shoulders when lifting.
- Break loads into smaller quantities before lifting.
- Hold objects you are lifting as close to your body as possible.

## Tools

- Look closely at ladders or stepstools before using it to ensure that no parts are broken, cracked, or missing. If there is a problem, don't use it — take it out of service and report it to your supervisor.
- Retract blade of box cutters when not in use and never leave them where public can gain access to them.
- Ensure all your tools and equipment are in good repair.
- Keep tools clean and blades sharp. Dull blades can cause binding and kickback.

## Preventing Robbery

- Avoid working alone if possible (especially during evening hours).
- Keep store clean and well lit.
- Make sure security devices are installed, working and in good condition.  
eg: (Cameras, alarm system)
- Place cash register away from entrance or exit doors
- Only keep smallest amounts of money as possible in cash register.
- Handle large amounts of money in secure areas
- Put large amounts of cash into a safe or remove from store as soon as possible.
- When opening and closing make sure no one is loitering in the area.

If you're in an area that does not have 911 service, keep posted the number for your local Law Enforcement Agency.



# is your

# Business

